



**MALAYSIA**

# **BANCI EKONOMI** *ECONOMIC CENSUS*

## **2016**

**SEKTOR PERKHIDMATAN**  
*SERVICES SECTOR*

**Pemakluman/Announcement:**

Dimaklumkan bahawa Kerajaan Malaysia mengisytiharkan Hari Statistik Negara (MyStats Day) pada 20 Oktober setiap tahun. Tema sambutan MyStats Day 2017 adalah "Data Berkualiti, Kehidupan Sejahtera."

*Please be informed that the Government of Malaysia has declared National Statistics Day on October 20 each year. MyStats Day 2017 theme is "Better Data, Better Live."*

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Tiada bahagian daripada terbitan ini boleh diterbitkan semula, disimpan untuk pengeluaran atau ditukar dalam apa-apa bentuk atau alat apa jua pun kecuali setelah mendapat kebenaran daripada Jabatan Perangkaan Malaysia.

Pengguna yang mengeluarkan sebarang maklumat dari terbitan ini sama ada yang asal atau diolah semula hendaklah meletakkan kenyataan berikut:

“Sumber: Jabatan Perangkaan Malaysia.”

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Penerbitan ini memaparkan perangkaan bagi sektor perkhidmatan yang diperoleh daripada Banci Ekonomi 2016 bagi tahun rujukan 2015. Sektor perkhidmatan merangkumi Bekalan elektrik, gas, wap & pendinginan udara; Bekalan air; pembetulan, pengurusan sisa & aktiviti pemuliharaan; Perdagangan borong & runcit; Pengangkutan & penyimpanan; Penginapan; Makanan & minuman; Maklumat & komunikasi; Kewangan; Hartanah; Profesional, saintifik & teknikal; Pentadbiran & khidmat sokongan; Pendidikan; Kesihatan & kerja sosial; Kesenian, hiburan & rekreasi; dan Perkhidmatan persendirian & lain-lain aktiviti. Perkhidmatan ini meliputi semua industri yang dikelaskan di bawah Piawaian Klasifikasi Industri Malaysia (MSIC) 2008 Ver. 1.0, selaras dengan *International Standard Industrial Classification of All Economic Activities (ISIC)*, Semakan Ke-4, 2008. Kali terakhir banci ini dijalankan adalah pada tahun 2011 bagi tahun rujukan 2010.

Data utama yang berkaitan dengan bilangan pertubuhan, pendapatan, perbelanjaan, nilai output kasar, nilai input perantara, nilai ditambah, bilangan pekerja, gaji & upah dan nilai harta tetap dilaporkan dalam penerbitan ini. Data tersebut boleh digunakan oleh agensi kerajaan, ahli ekonomi, ahli akademik, pihak swasta serta individu bagi tujuan membuat perancangan dan penggubalan dasar, analisis ekonomi, unjuran dan dapat membantu merancang pembangunan perniagaan.

Penerbitan ini dibahagikan kepada tiga bahagian. Bahagian pertama memaparkan hasil penemuan bagi keseluruhan subsektor perkhidmatan. Penerangan aspek teknikal seperti skop dan liputan, konsep dan definisi serta pembolehubah utama disertakan di bahagian kedua bagi memudahkan pengguna memahami statistik yang diterbitkan, manakala bahagian ketiga pula memaparkan jadual perangkaan terperinci.

Jabatan merakamkan setinggi-tinggi penghargaan atas kerjasama yang diberikan oleh responden dan juga semua pihak yang telah menyumbang secara langsung dan tidak langsung dalam menjayakan banci ini. Setiap maklum balas dan cadangan untuk penambahbaikan laporan ini pada masa akan datang amat dihargai.

**DATO' SRI DR. MOHD UZIR MAHIDIN**  
Ketua Perangkawan Malaysia

**Disember 2017**

*This publication presents statistics on services sector obtained from the Economic Census 2016 for reference year 2015. Services sector encompass Electricity, gas, steam & air conditioning supply; Water supply; sewerage, waste management & remediation activities; Wholesale & retail trade; Transport and storage; Accommodation; Food & beverage; Information & communication; Finance; Real estate; Professional, scientific & technical; Administrative & support service; Education; Health & social work; Arts, entertainment & recreation; and Personal services & other activities. These services include all industries classified under Malaysia Standard Industrial Classification (MSIC) 2008 Ver. 1.0, in accordance with International Standard Industrial Classification of All Economic Activities (ISIC), Revision 4, 2008. The last census was conducted in 2011 for reference year 2010.*

*Key data related to number of establishments, revenue, expenditure, value of gross output, value of intermediate input, value added, number of persons engaged, salaries & wages and value of fixed assets are reported in this publication. These data can be used by government agencies, economists, academicians, private sectors and individuals for planning and formulations of policies, economic analysis, projections and to assist in business development planning.*

*This publication is divided into three parts. The first part displays the findings for the entire services subsector. Descriptions on technical aspects such as scope and coverage, concepts and definitions as well as the key variables are provided in the second part to assist users to understand the published statistics. Meanwhile, the third part provides the detailed statistical tables.*

*The Department gratefully acknowledges the co-operation rendered by the respondents as well as all parties who have contributed directly and indirectly in making this census a success. Every feedback and suggestion towards improving future reports is highly appreciated.*

**DATO' SRI DR. MOHD UZIR MAHIDIN**  
Chief Statistician Malaysia

**December 2017**

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**BAHAGIAN 1**

**PENEMUAN UTAMA  
DAN RINGKASAN  
PENEMUAN**

*PART 1*

*MAIN FINDINGS  
AND SUMMARY  
OF FINDINGS*

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# BANCI EKONOMI 2016



## PENEMUAN UTAMA SEKTOR PERKHIDMATAN



### 2015

BILANGAN PERTUBUHAN	NILAI OUTPUT KASAR	NILAI INPUT PERANTARAAN	NILAI DITAMBAH	BILANGAN PEKERJA	GAJI & UPAH	NILAI HARTA TETAP	MILIKAN WANITA
818,311 pertubuhan	RM 964.7 bilion	RM 446.4 bilion	RM 518.3 bilion	4,795,721 orang	RM 131.5 bilion	RM 904.4 bilion	173,536 pertubuhan

### 2010

BILANGAN PERTUBUHAN	NILAI OUTPUT KASAR	NILAI INPUT PERANTARAAN	NILAI DITAMBAH	BILANGAN PEKERJA	GAJI & UPAH	NILAI HARTA TETAP	MILIKAN WANITA
577,133 pertubuhan	RM 644.8 bilion	RM 305.6 bilion	RM 339.1 bilion	3,719,091 orang	RM 81.3 bilion	RM 496.7 bilion	116,758 pertubuhan

### KADAR PERTUMBUHAN TAHUNAN (2010 - 2015)

BILANGAN PERTUBUHAN	NILAI OUTPUT KASAR	NILAI INPUT PERANTARAAN	NILAI DITAMBAH	BILANGAN PEKERJA	GAJI & UPAH	NILAI HARTA TETAP	MILIKAN WANITA
7.2%	8.4%	7.9%	8.9%	5.2%	10.1%	12.7%	8.2%

### PENDAPATAN DAN PERBELANJAAN SEKTOR PERKHIDMATAN





# ECONOMIC CENSUS 2016



## MAIN FINDINGS SERVICES SECTOR



### 2015

NUMBER OF ESTABLISHMENTS	VALUE OF GROSS OUTPUT	VALUE OF INTERMEDIATE INPUT	VALUE ADDED	NUMBER OF PERSONS ENGAGED	SALARIES & WAGES	VALUE OF FIXED ASSETS	WOMEN-OWNED
<b>818,311</b> establishments	<b>RM 964.7</b> billion	<b>RM 446.4</b> billion	<b>RM 518.3</b> billion	<b>4,795,721</b> persons	<b>RM 131.5</b> billion	<b>RM 904.4</b> billion	<b>173,536</b> establishments

### 2010

NUMBER OF ESTABLISHMENTS	VALUE OF GROSS OUTPUT	VALUE OF INTERMEDIATE INPUT	VALUE ADDED	NUMBER OF PERSONS ENGAGED	SALARIES & WAGES	VALUE OF FIXED ASSETS	WOMEN-OWNED
<b>577,133</b> establishments	<b>RM 644.8</b> billion	<b>RM 305.6</b> billion	<b>RM 339.1</b> billion	<b>3,719,091</b> persons	<b>RM 81.3</b> billion	<b>RM 496.7</b> billion	<b>116,758</b> establishments

### ANNUAL GROWTH RATE (2010 - 2015)

NUMBER OF ESTABLISHMENTS	VALUE OF GROSS OUTPUT	VALUE OF INTERMEDIATE INPUT	VALUE ADDED	NUMBER OF PERSONS ENGAGED	SALARIES & WAGES	VALUE OF FIXED ASSETS	WOMEN-OWNED
<b>7.2%</b>	<b>8.4%</b>	<b>7.9%</b>	<b>8.9%</b>	<b>5.2%</b>	<b>10.1%</b>	<b>12.7%</b>	<b>8.2%</b>

### INCOME AND EXPENDITURE OF SERVICES SECTOR



## 1. PENGENALAN

Penerbitan ini membentangkan perangkaan bagi sektor Perkhidmatan berdasarkan Banci Ekonomi yang dijalankan pada tahun 2016 bagi tahun rujukan 2015. Sektor Perkhidmatan merangkumi Bekalan elektrik, gas, wap & pendinginan udara; Bekalan air; pembetulan, pengurusan sisa & aktiviti pemulihan; Perdagangan borong & runcit; Pengangkutan & penyimpanan; Penginapan; Makanan & minuman; Maklumat & komunikasi; Kewangan; Hartanah; Profesional, saintifik & teknikal; Pentadbiran & khidmat sokongan; Pendidikan; Kesihatan & kerja sosial; Kesenian, hiburan & rekreasi; dan Perkhidmatan persendirian & lain-lain aktiviti.

## 2. PRESTASI SEKTOR PERKHIDMATAN

Pada tahun 2015, bilangan pertubuhan yang beroperasi dalam sektor Perkhidmatan adalah sebanyak 818,311 pertubuhan. Ianya telah menjana pendapatan, nilai output kasar dan nilai ditambah masing-masing sebanyak RM2,004.5 bilion, RM964.7 bilion dan RM518.3 bilion. Sektor ini mencatatkan seramai 4,795,721 pekerja dengan bayaran gaji & upah sebanyak RM131.5 bilion dan nilai harta tetap direkodkan mencecah RM904.4 bilion.

Dari segi keseluruhan ekonomi, sektor Perkhidmatan mencatat sumbangan tertinggi bagi bilangan pertubuhan, iaitu 88.9 peratus. Sementara itu, nilai output kasar dan bilangan pekerja sektor Perkhidmatan masing-masing menyumbang sebanyak 38.7 peratus dan 54.9 peratus kepada keseluruhan sektor ekonomi di Malaysia pada tahun 2015. **Paparan 1** menunjukkan perangkaan utama sektor Perkhidmatan bagi tahun 2010 dan 2015.

**Paparan 1: Perangkaan Utama bagi Sektor Perkhidmatan, 2010 dan 2015**

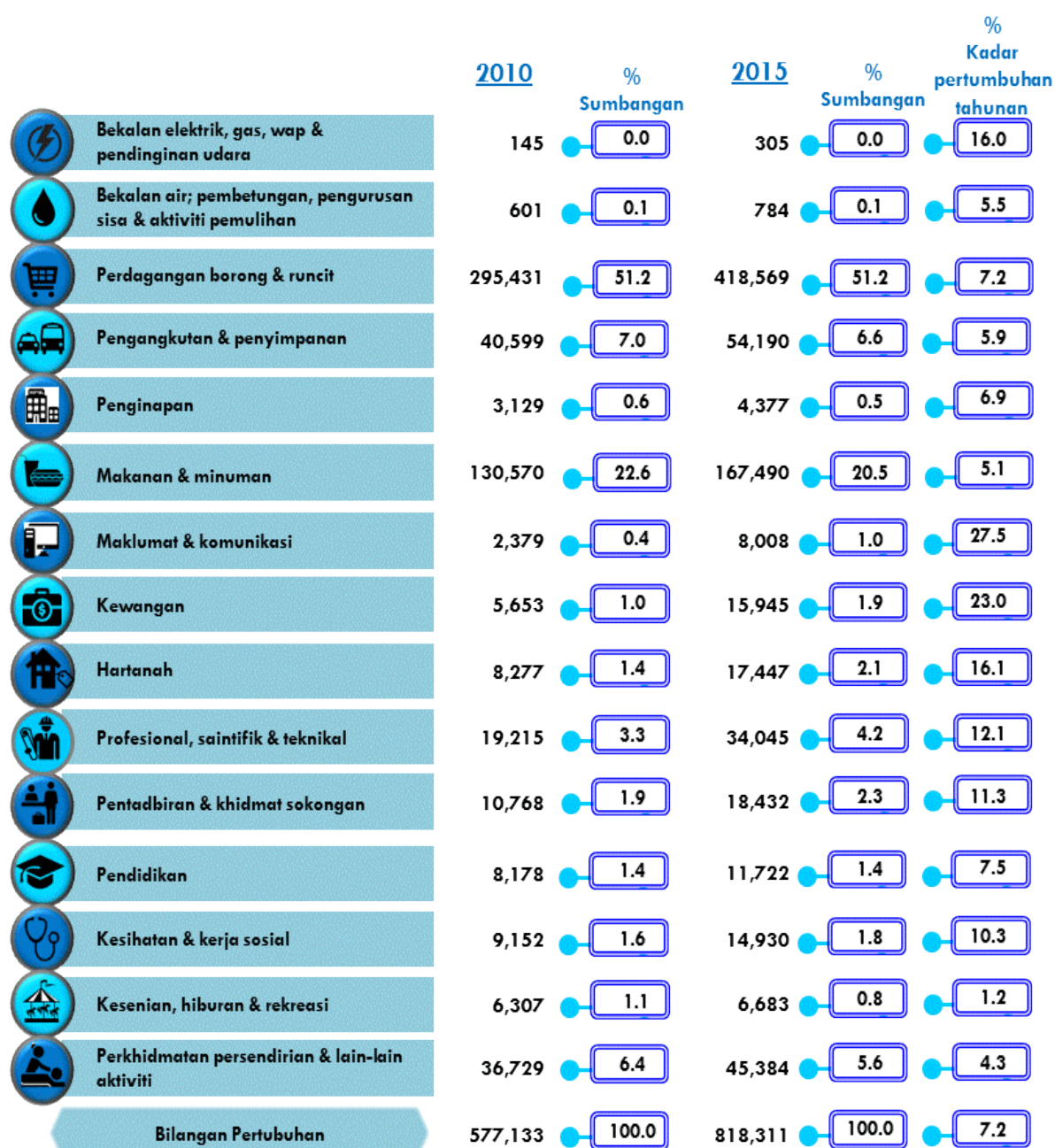
	BILANGAN PERTUBUHAN	PENDAPATAN (RM BILION)	NILAI OUTPUT KASAR (RM BILION)	NILAI DITAMBAH (RM BILION)	BILANGAN PEKERJA (ORANG)	GAJI & UPAH (RM BILION)	NILAI HARTA TETAP (RM BILION)
2015	818,311	2,004.5	964.7	518.3	4,795,721	131.5	904.4
2010	577,133	1,347.2	644.8	339.1	3,719,091	81.3	496.7
Kadar Pertumbuhan Tahunan	7.2%	8.3%	8.4%	8.9%	5.2%	10.1%	12.7%
Keseluruhan Ekonomi	920,624	3,569.4	2,489.5	983.1	8,732,238	245.7	1,598.6
Sumbangan Perkhidmatan	88.9%	56.2%	38.7%	52.7%	54.9%	53.5%	56.6%



## 3. BILANGAN PERTUBUHAN

Pada tahun 2015, sejumlah 818,311 pertubuhan beroperasi dalam sektor Perkhidmatan berbanding 577,133 pertubuhan pada tahun 2010. Dalam tempoh ini, bilangan pertubuhan telah meningkat sebanyak 241,178 pertubuhan dengan kadar pertumbuhan tahunan 7.2 peratus. Perdagangan borong & runcit mencatatkan bilangan pertubuhan tertinggi, iaitu sebanyak 418,569 pertubuhan atau 51.2 peratus. Ini diikuti oleh Makanan & minuman (167,490 pertubuhan; 20.5%) dan Pengangkutan & penyimpanan (54,190 pertubuhan; 6.6%) seperti di **Paparan 2**.
















**Paparan 2: Bilangan Pertubuhan bagi Subsektor Perkhidmatan, 2010 dan 2015**



## 4. PENDAPATAN DAN PERBELANJAAN

Sejumlah RM2,004.5 bilion pendapatan telah dihasilkan bagi sektor Perkhidmatan pada tahun 2015 (2010: RM1,347.2 bilion), mencatatkan kadar pertumbuhan tahunan 8.3 peratus. Perdagangan borong & runcit merekodkan pendapatan tertinggi, iaitu RM1,077.1 bilion dengan sumbangan 53.7 peratus. Ini diikuti oleh Kewangan (RM341.6 bilion; 17.0%) dan Maklumat & komunikasi (RM130.4 bilion; 6.5%). Perbelanjaan yang ditanggung pada tahun 2015 berjumlah RM1,527.6 bilion. Perdagangan borong & runcit mencatatkan perbelanjaan tertinggi, iaitu RM920.6 bilion dengan sumbangan 60.3 peratus. Ini diikuti oleh Kewangan (RM144.9 bilion; 9.5%) dan Pengangkutan & penyimpanan (RM103.2 bilion; 6.8%). **Paparan 3** menunjukkan pendapatan dan perbelanjaan mengikut subsektor Perkhidmatan.

**Paparan 3: Pendapatan dan Perbelanjaan bagi Subsektor Perkhidmatan, 2015**
















	PENDAPATAN 2015 RM (bilion)	KADAR PERTUMBUHAN TAHUNAN	PERBELANJAAN 2015 RM (bilion)	KADAR PERTUMBUHAN TAHUNAN
 Bekalan elektrik, gas, wap & pendinginan udara	57.7 (2.9%)	3.6%	46.4 (3.0%)	4.6%
 Bekalan air; pembetungan, pengurusan sisa & aktiviti pemulihan	13.1 (0.7%)	9.1%	11.5 (0.7%)	8.5%
 Perdagangan borong & runcit	1,077.1 (53.7%)	9.4%	920.6 (60.3%)	8.4%
 Pengangkutan & penyimpanan	119.3 (5.9%)	7.4%	103.2 (6.8%)	8.7%
 Penginapan	14.4 (0.7%)	7.7%	12.1 (0.8%)	7.7%
 Makanan & minuman	68.5 (3.4%)	11.4%	52.8 (3.5%)	11.7%
 Maklumat & komunikasi	130.4 (6.5%)	8.9%	91.8 (6.0%)	11.0%
 Kewangan	341.6 (17.0%)	4.8%	144.9 (9.5%)	-0.5%
 Hartanah	45.3 (2.3%)	5.9%	35.3 (2.3%)	5.6%
 Profesional, saintifik & teknikal	42.6 (2.1%)	14.6%	31.8 (2.1%)	14.7%
 Pentadbiran & khidmat sokongan	29.2 (1.5%)	12.0%	26.0 (1.7%)	12.8%
 Pendidikan	15.7 (0.8%)	9.4%	12.7 (0.8%)	8.4%
 Kesihatan & kerja sosial	17.6 (0.9%)	10.1%	14.5 (0.9%)	11.3%
 Kesenian, hiburan & rekreasi	22.7 (1.1%)	7.0%	16.9 (1.1%)	4.5%
 Perkhidmatan persendirian & lain-lain aktiviti	9.3 (0.5%)	12.8%	7.0 (0.5%)	13.6%
<b>Jumlah</b>	<b>2,004.5 (100.0%)</b>	<b>8.3%</b>	<b>1,527.6 (100.0%)</b>	<b>7.6%</b>



## 5. NILAI OUTPUT KASAR

Jumlah output kasar sektor Perkhidmatan mencatatkan RM964.7 bilion pada tahun 2015 berbanding RM644.8 bilion pada tahun 2010 dengan kadar pertumbuhan tahunan 8.4 peratus. **Paparan 4** menunjukkan nilai output kasar mengikut subsektor di mana Perdagangan borong & runcit mencatatkan nilai output kasar tertinggi, iaitu RM306.6 bilion dengan sumbangan 31.8 peratus. Ini diikuti oleh Maklumat & komunikasi (RM124.6 bilion; 12.9%) dan Kewangan (RM122.4 bilion; 12.7%).

**Paparan 4: Nilai Output Kasar bagi Subsektor Perkhidmatan, 2010 dan 2015**

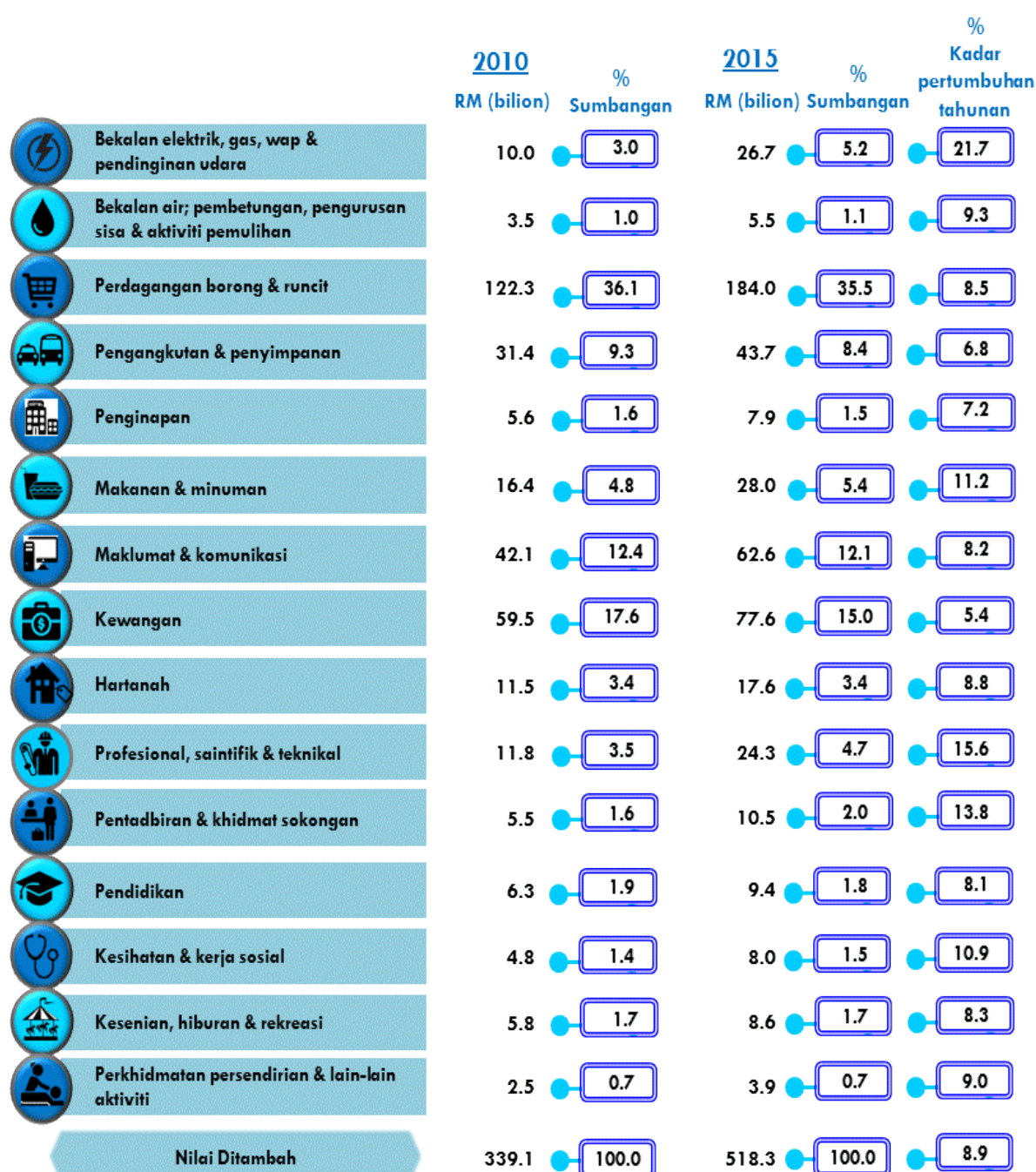
	2010		2015		% Kadar pertumbuhan tahunan
	RM (bilion)	% Sumbangan	RM (bilion)	% Sumbangan	
 Bekalan elektrik, gas, wap & pendinginan udara	34.6	5.4	54.4	5.6	9.5
 Bekalan air; pembetungan, pengurusan sisa & aktiviti pemulihan	7.8	1.2	11.6	1.2	8.0
 Perdagangan borong & runcit	200.4	31.1	306.6	31.8	8.9
 Pengangkutan & penyimpanan	76.3	11.8	109.2	11.3	7.4
 Penginapan	9.8	1.5	13.9	1.4	7.2
 Makanan & minuman	37.3	5.8	66.4	6.9	12.2
 Maklumat & komunikasi	81.9	12.7	124.6	12.9	8.8
 Kewangan	100.7	15.6	122.4	12.7	4.0
 Hartanah	18.6	2.9	28.1	2.9	8.5
 Profesional, saintifik & teknikal	20.9	3.3	40.5	4.2	14.1
 Pentadbiran & khidmat sokongan	15.6	2.4	27.1	2.8	11.6
 Pendidikan	9.7	1.5	15.2	1.6	9.3
 Kesihatan & kerja sosial	10.4	1.6	16.8	1.8	10.2
 Kesenian, hiburan & rekreasi	15.8	2.5	20.0	2.1	4.7
 Perkhidmatan persendirian & lain-lain aktiviti	4.8	0.7	8.1	0.8	11.1
<b>Nilai Output Kasar</b>	<b>644.8</b>	<b>100.0</b>	<b>964.7</b>	<b>100.0</b>	<b>8.4</b>



## 6. NILAI DITAMBAH

Selari dengan nilai output kasar, nilai ditambah bagi sektor Perkhidmatan merekodkan pertumbuhan 8.9 peratus setahun dengan nilai sebanyak RM518.3 bilion (2010: RM339.1 bilion). **Paparan 5** memaparkan nilai ditambah bagi subsektor Perkhidmatan. Perdagangan borong & runcit merekodkan nilai ditambah tertinggi, iaitu RM184.0 bilion dengan sumbangan 35.5 peratus. Ini diikuti oleh Kewangan (RM77.6 bilion; 15.0%) dan Maklumat & komunikasi (RM62.6 bilion; 12.1%).
















**Paparan 5: Nilai Ditambah bagi Subsektor Perkhidmatan, 2010 dan 2015**



## 7. BILANGAN PEKERJA

**Paparan 6** menunjukkan bilangan pekerja bagi subsektor Perkhidmatan mengikut kategori pekerja pada tahun 2015. Sektor Perkhidmatan mencatatkan bilangan pekerja seramai 4,795,721 orang, di mana 3,813,335 orang atau 79.5 peratus adalah pekerja bergaji sepenuh masa. Seramai 779,422 orang (16.3%) adalah pemilik yang bekerja dan pekerja keluarga tidak bergaji, manakala pekerja bergaji sambilan adalah seramai 202,964 orang (4.2%).

**Paparan 6: Bilangan Pekerja bagi Subsektor Perkhidmatan mengikut Kategori Pekerja, 2015**

	BILANGAN PEKERJA	PEMILIK YANG BEKERJA DAN PEKERJA KELUARGA TANPA GAJI	PEKERJA BERGAJI SEPENUH MASA	PEKERJA BERGAJI SAMBILAN
 Bekalan elektrik, gas, wap & pendinginan udara	47,972 (1.0%)	65 (0.0%)	47,779 (1.2%)	128 (0.1%)
 Bekalan air; pembetungan, pengurusan sisa & aktiviti pemulihan	46,806 (1.0%)	454 (0.1%)	46,049 (1.2%)	303 (0.2%)
 Perdagangan borong & runcit	1,752,677 (36.5%)	372,463 (47.8%)	1,287,779 (33.8%)	92,435 (45.5%)
 Pengangkutan & penyimpanan	411,273 (8.6%)	47,486 (6.1%)	358,916 (9.4%)	4,871 (2.4%)
 Penginapan	130,675 (2.7%)	3,006 (0.4%)	121,963 (3.2%)	5,706 (2.8%)
 Makanan & minuman	891,616 (18.6%)	254,364 (32.6%)	569,632 (14.9%)	67,620 (33.3%)
 Maklumat & komunikasi	203,017 (4.2%)	678 (0.1%)	200,558 (5.3%)	1,781 (0.9%)
 Kewangan	319,633 (6.7%)	1,873 (0.2%)	315,921 (8.3%)	1,839 (0.9%)
 Hartanah	77,020 (1.6%)	1,246 (0.2%)	74,122 (1.9%)	1,652 (0.8%)
 Profesional, saintifik & teknikal	314,292 (6.6%)	24,433 (3.1%)	284,323 (7.5%)	5,536 (2.7%)
 Pentadbiran & khidmat sokongan	173,692 (3.6%)	10,556 (1.4%)	159,454 (4.2%)	3,682 (1.8%)
 Pendidikan	134,361 (2.8%)	10,121 (1.3%)	117,422 (3.1%)	6,818 (3.4%)
 Kesihatan & kerja sosial	121,088 (2.5%)	11,247 (1.4%)	107,186 (2.8%)	2,655 (1.3%)
 Kesenian, hiburan & rekreasi	57,975 (1.2%)	7,133 (0.9%)	47,728 (1.2%)	3,114 (1.5%)
 Perkhidmatan persendirian & lain-lain aktiviti	113,624 (2.4%)	34,297 (4.4%)	74,503 (2.0%)	4,824 (2.4%)
<b>Jumlah</b>	<b>4,795,721 (100.0%)</b>	<b>779,422 (100.0%)</b>	<b>3,813,335 (100.0%)</b>	<b>202,964 (100.0%)</b>


















Perdagangan borong & runcit mencatatkan bilangan pekerja tertinggi, iaitu seramai 1,752,677 orang dengan peratusan sumbangan sebanyak 36.5 peratus. Ini diikuti oleh Makanan & minuman (891,616 orang; 18.6%) dan Pengangkutan & penyimpanan (411,273 orang; 8.6%).

## 7.1 KATEGORI KEMAHIRAN

**Paparan 7** menunjukkan bilangan pekerja bergaji sepenuh masa bagi subsektor Perkhidmatan mengikut kategori kemahiran pada tahun 2015. Sektor Perkhidmatan mencatatkan seramai 3,813,335 orang pekerja bergaji sepenuh masa yang mana 1,675,968 orang atau 44.0 peratus adalah pekerja separuh mahir. Seramai 1,256,531 orang (33.0%) adalah pekerja mahir, manakala pekerja berkemahiran rendah adalah seramai 880,836 orang (23.0%).

**Paparan 7: Bilangan Pekerja bagi Subsektor Perkhidmatan mengikut Kategori Kemahiran, 2015**

	PEKERJA BERGAJI SEPENUH MASA	PEKERJA MAHIR	PEKERJA SEPARUH MAHIR	PEKERJA BERKEMAHIRAN RENDAH
 Bekalan elektrik, gas, wap & pendinginan udara	47,779 (100.0%)	20,142 (42.2%)	22,278 (46.6%)	5,359 (11.2%)
 Bekalan air; pembedungan, pengurusan sisa & aktiviti pemulihan	46,049 (100.0%)	7,664 (16.7%)	26,224 (56.9%)	12,161 (26.4%)
 Perdagangan borong & runcit	1,287,779 (100.0%)	456,970 (35.5%)	605,325 (47.0%)	225,484 (17.5%)
 Pengangkutan & penyimpanan	358,916 (100.0%)	72,503 (20.2%)	193,191 (53.8%)	93,222 (26.0%)
 Penginapan	121,963 (100.0%)	26,259 (21.5%)	49,767 (40.8%)	45,937 (37.7%)
 Makanan & minuman	569,632 (100.0%)	69,191 (12.1%)	212,956 (37.4%)	287,485 (50.5%)
 Maklumat & komunikasi	200,558 (100.0%)	114,150 (56.9%)	62,742 (31.3%)	23,666 (11.8%)
 Kewangan	315,921 (100.0%)	137,708 (43.6%)	155,985 (49.4%)	22,228 (7.0%)
 Hartanah	74,122 (100.0%)	33,150 (44.7%)	31,732 (42.8%)	9,240 (12.5%)
 Profesional, saintifik & teknikal	284,323 (100.0%)	133,341 (46.9%)	108,947 (38.3%)	42,035 (14.8%)
 Pentadbiran & khidmat sokongan	159,454 (100.0%)	33,918 (21.3%)	70,378 (44.1%)	55,158 (34.6%)
 Pendidikan	117,422 (100.0%)	72,764 (62.0%)	30,701 (26.1%)	13,957 (11.9%)
 Kesihatan & kerja sosial	107,186 (100.0%)	51,128 (47.7%)	46,723 (43.6%)	9,335 (8.7%)
 Kesenian, hiburan & rekreasi	47,728 (100.0%)	12,296 (25.8%)	20,305 (42.5%)	15,127 (31.7%)
 Perkhidmatan persendirian & lain-lain aktiviti	74,503 (100.0%)	15,347 (20.6%)	38,714 (52.0%)	20,442 (27.4%)
<b>Jumlah</b>	<b>3,813,335 (100.0%)</b>	<b>1,256,531 (33.0%)</b>	<b>1,675,968 (44.0%)</b>	<b>880,836 (23.0%)</b>

Hampir semua subsektor menunjukkan majoriti pekerja bergaji sepenuh masa berada dalam kategori separuh mahir. Walau bagaimanapun, bagi subsektor yang berintensifkan pengetahuan, komposisi pekerja mahir adalah lebih tinggi berbanding separuh mahir, iaitu 62.0 peratus bagi Pendidikan, diikuti oleh Maklumat & komunikasi (56.9%) dan Kesihatan & kerja sosial (47.7%). Makanan & minuman mencatatkan bilangan pekerja berkemahiran rendah yang lebih tinggi berbanding kategori mahir dan separuh mahir, iaitu sebanyak 50.5 peratus.
















### 8. GAJI & UPAH DIBAYAR

Jumlah gaji & upah yang dibayar pada tahun 2015 adalah sebanyak RM131.5 bilion berbanding RM81.3 bilion pada tahun 2010 mencatatkan kadar pertumbuhan tahunan 10.1 peratus. Perdagangan borong & runcit mencatatkan jumlah gaji & upah dibayar yang tertinggi, iaitu RM43.1 bilion dengan sumbangan 32.7 peratus, diikuti oleh Kewangan (RM17.3 bilion; 13.2%) dan Pengangkutan & penyimpanan (RM14.3 bilion; 10.8%).

Purata gaji sebulan yang tertinggi dicatatkan oleh Bekalan elektrik, gas, wap & pendinginan udara, iaitu sebanyak RM6,301, diikuti oleh Maklumat & komunikasi (RM4,802) dan Kewangan (RM4,540). **Paparan 8** menunjukkan gaji & upah bagi subsektor Perkhidmatan, 2010 dan 2015.

# RINGKASAN PENEMUAN

Paparan 8: Gaji & Upah bagi Subsektor Perkhidmatan, 2010 dan 2015











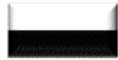






	GAJI & UPAH (RM bilion) 2010	GAJI & UPAH (RM bilion) 2015	KADAR PERTUMBUHAN TAHUNAN	PURATA GAJI SEBULAN 2015 (RM)
 Bekalan elektrik, gas, wap & pendinginan udara	3.0 (3.7%)	3.6 (2.7%)	3.7%	6,301
 Bekalan air; pembetulan, pengurusan sisa & aktiviti pemulihan	0.7 (0.8%)	1.3 (1.0%)	14.4%	2,352
 Perdagangan borong & runcit	26.0 (32.0%)	43.1 (32.7%)	10.6%	2,601
 Pengangkutan & penyimpanan	9.0 (11.1%)	14.3 (10.8%)	9.5%	3,265
 Penginapan	1.9 (2.4%)	3.0 (2.3%)	9.3%	1,965
 Makanan & minuman	4.9 (6.1%)	9.7 (7.3%)	14.4%	1,262
 Maklumat & komunikasi	6.4 (7.9%)	11.7 (8.9%)	12.8%	4,802
 Kewangan	14.4 (17.7%)	17.3 (13.2%)	3.8%	4,540
 Hartanah	1.6 (1.9%)	2.7 (2.1%)	11.4%	2,987
 Profesional, saintifik & teknikal	4.4 (5.5%)	10.1 (7.7%)	17.8%	2,896
 Pentadbiran & khidmat sokongan	1.9 (2.3%)	4.0 (3.0%)	16.1%	2,027
 Pendidikan	3.2 (3.9%)	4.3 (3.3%)	6.5%	2,912
 Kesihatan & kerja sosial	2.1 (2.6%)	3.7 (2.8%)	12.1%	2,795
 Kesenian, hiburan & rekreasi	0.8 (0.9%)	1.3 (1.0%)	11.4%	2,181
 Perkhidmatan persendirian & lain-lain aktiviti	1.0 (1.2%)	1.5 (1.2%)	9.8%	1,595
<b>Jumlah</b>	<b>81.3 (100.0%)</b>	<b>131.5 (100.0%)</b>	<b>10.1%</b>	<b>2,729</b>



## 9. PRESTASI MENGIKUT NEGERI

**Paparan 9** menunjukkan bilangan pertubuhan, pendapatan, perbelanjaan, bilangan pekerja dan gaji & upah sektor Perkhidmatan mengikut negeri. Selangor mencatatkan bilangan pertubuhan tertinggi dengan 164,295 pertubuhan (20.1%) daripada keseluruhan bilangan pertubuhan dalam sektor Perkhidmatan, diikuti oleh W.P. Kuala Lumpur (125,327 pertubuhan; 15.3%) dan Johor (84,599 pertubuhan; 10.3%).

**Paparan 9: Perangkaan Utama bagi Sektor Perkhidmatan mengikut Negeri, 2015**

Negeri	Bilangan pertubuhan	Pendapatan (RM bilion)	Perbelanjaan (RM bilion)	Bilangan pekerja	Gaji & upah (RM bilion)
Malaysia 	818,311	2,004.5	1,527.6	4,795,721	131.5
Selangor 	164,295	539.9	450.0	1,274,250	41.9
W.P. Kuala Lumpur 	125,327	789.6	546.8	1,130,532	44.4
Johor 	84,599	120.1	101.7	435,261	9.5
Perak 	66,538	66.1	54.2	268,553	4.6
Pulau Pinang 	59,997	87.2	71.9	291,279	6.6
Sarawak 	56,295	91.6	76.8	280,004	5.9
Sabah 	50,347	74.0	60.8	250,562	4.6
Kelantan 	43,857	21.2	17.1	129,534	1.3
Kedah 	43,751	46.0	34.5	175,803	2.8
Pahang 	32,672	42.1	33.3	145,971	2.5
Terengganu 	25,799	17.5	14.2	96,497	1.3
Melaka 	28,218	34.8	28.4	133,743	2.6
Negeri Sembilan 	27,641	29.4	24.3	132,684	2.4
Perlis 	5,684	5.5	4.4	22,609	0.4
W.P. Labuan 	2,288	34.8	5.8	16,257	0.5
W.P. Putrajaya 	1,003	4.7	3.3	12,182	0.4


Dari segi pendapatan dan perbelanjaan, W.P. Kuala Lumpur merupakan penyumbang tertinggi dengan masing-masing menyumbang sebanyak RM789.6 bilion atau 39.4 peratus dan RM546.8 bilion atau 35.8 peratus. Ini diikuti oleh Selangor (RM539.9 bilion; 26.9% dan RM450.0 bilion; 29.5%) dan Johor (RM120.1 bilion; 6.0% dan RM101.7 bilion; 6.7%). Peratus sumbangan pendapatan bagi W.P. Kuala Lumpur dipacu oleh Perdagangan borong & runcit dengan RM331.8 bilion atau 42.0 peratus, diikuti oleh Kewangan (RM235.9 bilion; 29.9%) dan Maklumat & komunikasi (RM84.5 bilion; 10.7%).

Selangor mencatatkan bilangan pekerja yang tertinggi dengan 1,274,250 orang atau 23.6 peratus. Ini diikuti oleh W.P. Kuala Lumpur (1,130,532 orang; 26.6%) dan Johor (435,261 orang; 9.1%). Pertubuhan di W.P. Kuala Lumpur membayar gaji tertinggi dengan gaji & upah sebanyak RM44.4 bilion atau 33.7 peratus, diikuti oleh Selangor (RM41.9 bilion; 31.9%) dan Johor (RM9.5 bilion; 7.3%).

### 10. PERTUBUHAN MILIKAN WANITA

Pada tahun 2015, terdapat 173,536 pertubuhan milikan wanita dalam sektor Perkhidmatan **(Paparan 10)** berbanding 116,758 pertubuhan pada tahun 2010 dengan pertumbuhan tahunan 8.2 peratus. Bilangan pertubuhan milikan wanita tertinggi dicatatkan oleh Perdagangan borong & runcit, iaitu sebanyak 81,877 pertubuhan, diikuti oleh Makanan & minuman (55,396 pertubuhan) dan Perkhidmatan persendirian & lain-lain aktiviti (12,899 pertubuhan).

## Paparan 10: Perangkaan Utama Pertubuhan Milikan Wanita mengikut Subsektor Perkhidmatan, 2015

	BILANGAN PERTUBUHAN	NILAI OUTPUT KASAR RM (bilion)	NILAI DITAMBAH RM (bilion)	BILANGAN PEKERJA	GAJI & UPAH RM (bilion)
 Bekalan elektrik, gas, wap & pendinginan udara	14 (0.0%)	0.0 (0.0%)	0.0 (0.0%)	154 (0.0%)	0.0 (0.0%)
 Bekalan air; pembetulan, pengurusan sisa & aktiviti pemulihan	53 (0.0%)	0.1 (0.2%)	0.0 (0.1%)	849 (0.1%)	0.0 (0.2%)
 Perdagangan borong & runcit	81,877 (47.2%)	22.8 (40.5%)	14.1 (46.7%)	237,628 (35.4%)	4.1 (41.0%)
 Pengangkutan & penyimpanan	3,836 (2.2%)	3.2 (5.7%)	1.3 (4.5%)	20,688 (3.1%)	0.5 (5.4%)
 Penginapan	560 (0.3%)	0.9 (1.6%)	0.5 (1.8%)	10,402 (1.6%)	0.2 (1.8%)
 Makanan & minuman	55,396 (31.9%)	12.1 (21.5%)	5.3 (17.7%)	222,643 (33.2%)	1.7 (16.9%)
 Maklumat & komunikasi	252 (0.1%)	0.3 (0.6%)	0.2 (0.5%)	2,014 (0.3%)	0.1 (0.8%)
 Kewangan	133 (0.1%)	0.0 (0.1%)	0.0 (0.1%)	439 (0.1%)	0.0 (0.1%)
 Hartanah	1,068 (0.6%)	2.5 (4.4%)	1.4 (4.7%)	6,625 (1.0%)	0.2 (2.2%)
 Profesional, saintifik & teknikal	4,124 (2.4%)	4.0 (7.1%)	2.4 (8.1%)	32,108 (4.8%)	1.0 (10.2%)
 Pentadbiran & khidmat sokongan	2,541 (1.5%)	3.4 (6.0%)	1.1 (3.7%)	20,697 (3.1%)	0.4 (4.4%)
 Pendidikan	5,308 (3.1%)	1.7 (3.0%)	1.0 (3.3%)	31,547 (4.7%)	0.5 (4.9%)
 Kesihatan & kerja sosial	4,699 (2.7%)	2.1 (3.8%)	1.1 (3.6%)	25,804 (3.8%)	0.5 (5.4%)
 Kesenian, hiburan & rekreasi	776 (0.5%)	0.3 (0.5%)	0.2 (0.5%)	3,847 (0.6%)	0.1 (0.6%)
 Perkhidmatan persendirian & lain-lain aktiviti	12,899 (7.4%)	2.8 (5.0%)	1.4 (4.7%)	55,183 (8.2%)	0.6 (6.1%)
<b>Jumlah</b>	<b>173,536 (100.0%)</b>	<b>56.2 (100.0%)</b>	<b>30.1 (100.0%)</b>	<b>670,628 (100.0%)</b>	<b>10.1 (100.0%)</b>

Nota:

Nilai 0.0 merujuk kepada nilai kurang daripada RM50 juta



Sejumlah RM56.2 bilion nilai output kasar telah dihasilkan oleh pertubuhan milikan wanita dalam sektor Perkhidmatan. Nilai output kasar tertinggi dicatatkan oleh Perdagangan borong & runcit, iaitu sebanyak RM22.8 bilion atau 40.5 peratus, diikuti oleh Makanan & minuman (RM12.1 bilion; 21.5%) dan Profesional, saintifik & teknikal (RM4.0 bilion; 7.1%).

Selari dengan nilai output kasar, Perdagangan borong & runcit mencatatkan nilai ditambah tertinggi, iaitu sebanyak RM14.1 bilion atau 46.7 peratus, diikuti oleh Makanan & minuman (RM5.3 bilion; 17.7%) dan Profesional, saintifik & teknikal (RM2.4 bilion; 8.1%).

Bilangan pekerja bagi pertubuhan milikan wanita dalam sektor Perkhidmatan yang direkodkan pada tahun 2015 adalah seramai 670,628 orang, di mana 237,628 orang atau 35.4 peratus berada di Perdagangan borong & runcit. Bilangan pekerja yang kedua tertinggi adalah di Makanan & minuman yang mencatatkan 222,643 orang pekerja (33.2%). Ini diikuti oleh Perkhidmatan persendirian & lain-lain aktiviti (55,183 orang; 8.2%).

Bayaran gaji & upah tertinggi dibayar kepada pekerja pertubuhan milikan wanita dalam sektor Perkhidmatan adalah daripada Perdagangan borong & runcit, iaitu sebanyak RM4.1 bilion atau 41.0 peratus. Ini diikuti oleh Makanan & minuman (RM1.7 bilion; 16.9%) dan Profesional, saintifik & teknikal (RM1.0 bilion; 10.2%).

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# SUMMARY OF FINDINGS

## 1. INTRODUCTION

This report presents statistics on the Services sector based on Economic Census undertaken in 2016 for reference year 2015. Services sector comprise Electricity, gas, steam & air conditioning supply; Water supply; sewerage, waste management & remediation activities; Wholesale & retail trade; Transportation & storage; Accommodation; Food & beverage; Information & communication; Finance; Real estate; Professional, scientific & technical; Administrative & support service; Education; Health & social work; Arts, entertainment & recreation; and Personal services & other activities.

## 2. PERFORMANCE OF SERVICES SECTOR

In 2015, number of establishments operated in the Services sector were 818,311 establishments. Income, value of gross output and value added generated by this sector were RM2,004.5 billion, RM964.7 billion and RM518.3 billion respectively. This sector registered 4,795,721 number of persons engaged with salaries & wages paid amounting to RM131.5 billion and value of fixed assets was recorded at RM904.4 billion.

In terms of overall economy, Services sector recorded the highest contribution for number of establishments with 88.9 per cent. Meanwhile, value of gross output and number of persons engaged in Services sector contributed 38.7 per cent and 54.9 percent respectively to overall economy of Malaysia in 2015. **Exhibit 1** shows the key statistics for Services sector in 2010 and 2015.

**Exhibit 1: Key Statistics for Services Sector, 2010 and 2015**

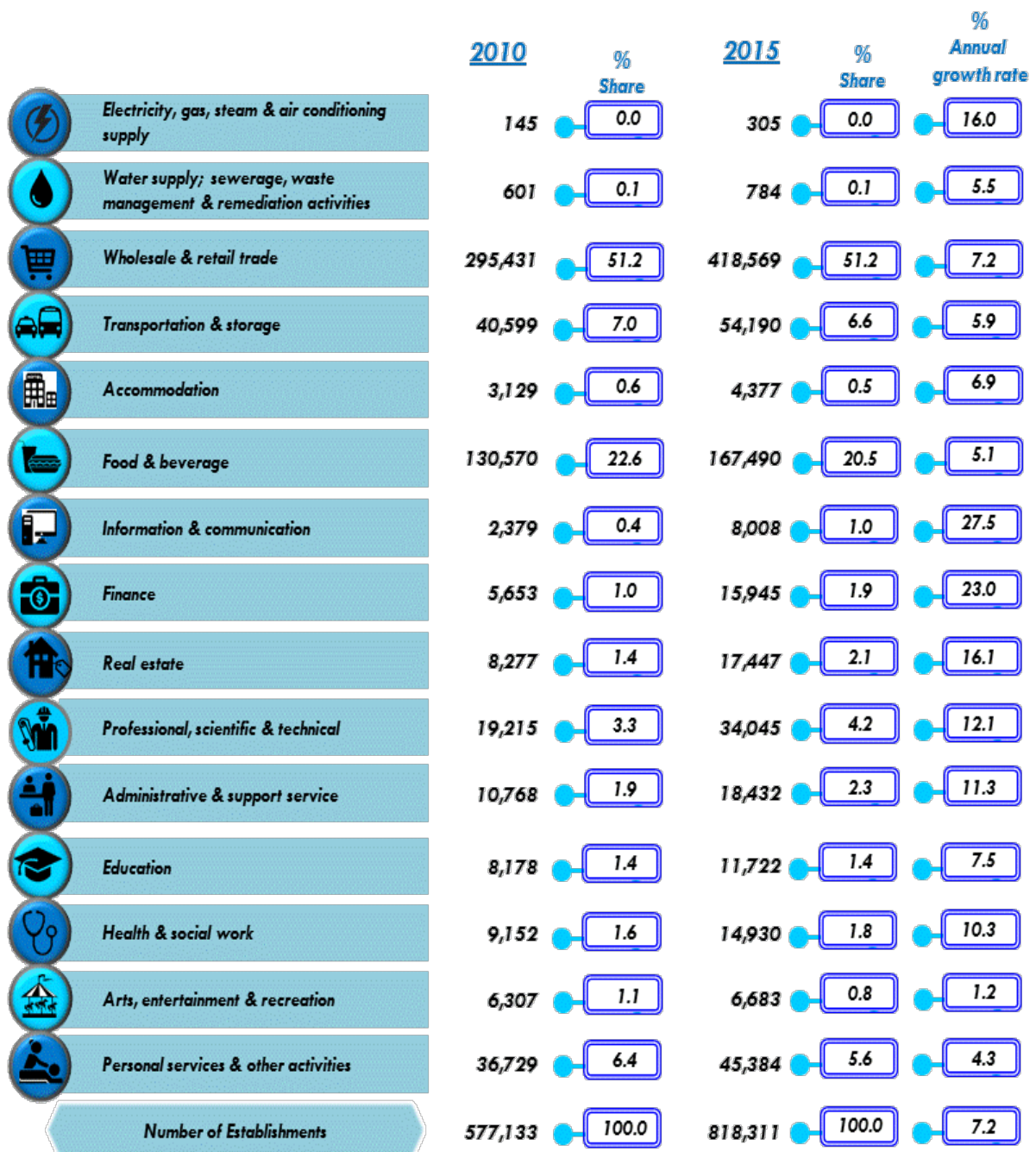
	NUMBER OF ESTABLISHMENTS	INCOME (RM BILLION)	VALUE OF GROSS OUTPUT (RM BILLION)	VALUE ADDED (RM BILLION)	NUMBER OF PERSONS ENGAGED (PERSONS)	SALARIES & WAGES (RM BILLION)	VALUE OF FIXED ASSETS (RM BILLION)
2015	818,311	2,004.5	964.7	518.3	4,795,721	131.5	904.4
2010	577,133	1,347.2	644.8	339.1	3,719,091	81.3	496.7
Annual Growth Rate	7.2%	8.3%	8.4%	8.9%	5.2%	10.1%	12.7%
Overall Economy	920,624	3,569.4	2,489.5	983.1	8,732,238	245.7	1,598.6
Contribution of Services	88.9%	56.2%	38.7%	52.7%	54.9%	53.5%	56.6%

# SUMMARY OF FINDINGS

## 3. NUMBER OF ESTABLISHMENTS

In 2015, a total of 818,311 establishments operated in Services sector compared to 577,133 establishments in 2010. During this period, the number of establishments recorded an increase of 241,178 establishments with an annual growth rate of 7.2 per cent. Wholesale & retail trade recorded the highest number with 418,569 establishments or 51.2 per cent. This was followed by Food & beverage (167,490 establishments; 20.5%) and Transportation & storage (54,190 establishments; 6.6%) as shown in **Exhibit 2**.

**Exhibit 2: Number of Establishments for Services Sub-sectors, 2010 and 2015**




















## SUMMARY OF FINDINGS

### 4. INCOME AND EXPENDITURE

The Services sector generated a total income of RM2,004.5 billion in 2015 (2010: RM1,347.2 billion), registering an annual growth rate of 8.3 per cent. Wholesale & retail trade recorded the highest income with RM1,077.1 billion and percentage share of 53.7 per cent. It was followed by Finance (RM341.6 billion; 17.0%) and Information & communication (RM130.4 billion; 6.5%). Expenditure incurred in 2015 was RM1,527.6 billion. Wholesale & retail trade registered the highest expenditure with RM920.6 billion and percentage share of 60.3 per cent. It was followed by Finance (RM144.9 billion; 9.5%) and Transportation & storage (RM103.2 billion; 6.8%). **Exhibit 3** presents the income and expenditure for Services sub-sectors.

**Exhibit 3: Income and Expenditure for Services Sub-sectors, 2015**
















	INCOME 2015 RM (billion)	ANNUAL GROWTH RATE	EXPENDITURE 2015 RM (billion)	ANNUAL GROWTH RATE
 Electricity, gas, steam & air conditioning supply	57.7 (2.9%)	3.6%	46.4 (3.0%)	4.6%
 Water supply; sewerage, waste management & remediation activities	13.1 (0.7%)	9.1%	11.5 (0.7%)	8.5%
 Wholesale & retail trade	1,077.1 (53.7%)	9.4%	920.6 (60.3%)	8.4%
 Transportation & storage	119.3 (5.9%)	7.4%	103.2 (6.8%)	8.7%
 Accommodation	14.4 (0.7%)	7.7%	12.1 (0.8%)	7.7%
 Food & beverage	68.5 (3.4%)	11.4%	52.8 (3.5%)	11.7%
 Information & communication	130.4 (6.5%)	8.9%	91.8 (6.0%)	11.0%
 Finance	341.6 (17.0%)	4.8%	144.9 (9.5%)	-0.5%
 Real estate	45.3 (2.3%)	5.9%	35.3 (2.3%)	5.6%
 Professional, scientific & technical	42.6 (2.1%)	14.6%	31.8 (2.1%)	14.7%
 Administrative & support service	29.2 (1.5%)	12.0%	26.0 (1.7%)	12.8%
 Education	15.7 (0.8%)	9.4%	12.7 (0.8%)	8.4%
 Health & social work	17.6 (0.9%)	10.1%	14.5 (0.9%)	11.3%
 Arts, entertainment & recreation	22.7 (1.1%)	7.0%	16.9 (1.1%)	4.5%
 Personal services & other activities	9.3 (0.5%)	12.8%	7.0 (0.5%)	13.6%
<b>Total</b>	<b>2,004.5 (100.0%)</b>	<b>8.3%</b>	<b>1,527.6 (100.0%)</b>	<b>7.6%</b>

# SUMMARY OF FINDINGS

## 5. VALUE OF GROSS OUTPUT

The value of gross output of the Services sector registered RM964.7 billion in 2015 as compared to RM644.8 billion in 2010 with an annual growth rate of 8.4 per cent. **Exhibit 4** presents the value of gross output by Services sub-sectors, with Wholesale & retail trade recorded the highest value of gross output of RM306.6 billion with a percentage share of 31.8 per cent. This was followed by Information & communication (RM124.6 billion; 12.9%) and Finance (RM122.4 billion; 12.7%).

**Exhibit 4: Value of Gross Output for Services Sub-sectors, 2010 and 2015**

	2010		2015		% Annual growth rate
	RM (billion)	% Share	RM (billion)	% Share	
 Electricity, gas, steam & air conditioning supply	34.6	5.4	54.4	5.6	9.5
 Water supply; sewerage, waste management & remediation activities	7.8	1.2	11.6	1.2	8.0
 Wholesale & retail trade	200.4	31.1	306.6	31.8	8.9
 Transportation & storage	76.3	11.8	109.2	11.3	7.4
 Accommodation	9.8	1.5	13.9	1.4	7.2
 Food & beverage	37.3	5.8	66.4	6.9	12.2
 Information & communication	81.9	12.7	124.6	12.9	8.8
 Finance	100.7	15.6	122.4	12.7	4.0
 Real estate	18.6	2.9	28.1	2.9	8.5
 Professional, scientific & technical	20.9	3.3	40.5	4.2	14.1
 Administrative & support service	15.6	2.4	27.1	2.8	11.6
 Education	9.7	1.5	15.2	1.6	9.3
 Health & social work	10.4	1.6	16.8	1.8	10.2
 Arts, entertainment & recreation	15.8	2.5	20.0	2.1	4.7
 Personal services & other activities	4.8	0.7	8.1	0.8	11.1
<b>Value of Gross Output</b>	<b>644.8</b>	<b>100.0</b>	<b>964.7</b>	<b>100.0</b>	<b>8.4</b>
















## SUMMARY OF FINDINGS

### 6. VALUE ADDED

In line with the value of gross output, value added for Services sector recorded an increase of 8.9 per cent per annum with a total value of RM518.3 billion (2010: RM339.1 billion).

**Exhibit 5** presents the value added for Services sub-sectors. Wholesale & retail trade recorded the highest value added amounting to RM184.0 billion with percentage share of 35.5 per cent. This was followed by Finance (RM77.6 billion; 15.0%) and Information & communication (RM62.6 billion; 12.1%).

**Exhibit 5: Value Added for Services Sub-sectors, 2010 and 2015**

	2010		2015		% Annual growth rate
	RM (billion)	% Share	RM (billion)	% Share	
 Electricity, gas, steam & air conditioning supply	10.0	3.0	26.7	5.2	21.7
 Water supply; sewerage, waste management & remediation activities	3.5	1.0	5.5	1.1	9.3
 Wholesale & retail trade	122.3	36.1	184.0	35.5	8.5
 Transportation & storage	31.4	9.3	43.7	8.4	6.8
 Accommodation	5.6	1.6	7.9	1.5	7.2
 Food & beverage	16.4	4.8	28.0	5.4	11.2
 Information & communication	42.1	12.4	62.6	12.1	8.2
 Finance	59.5	17.6	77.6	15.0	5.4
 Real estate	11.5	3.4	17.6	3.4	8.8
 Professional, scientific & technical	11.8	3.5	24.3	4.7	15.6
 Administrative & support service	5.5	1.6	10.5	2.0	13.8
 Education	6.3	1.9	9.4	1.8	8.1
 Health & social work	4.8	1.4	8.0	1.5	10.9
 Arts, entertainment & recreation	5.8	1.7	8.6	1.7	8.3
 Personal services & other activities	2.5	0.7	3.9	0.7	9.0
<b>Value Added</b>	<b>339.1</b>	<b>100.0</b>	<b>518.3</b>	<b>100.0</b>	<b>8.9</b>


















## SUMMARY OF FINDINGS

### 7. NUMBER OF PERSONS ENGAGED

**Exhibit 6** shows the number of persons engaged in Services sub-sector by category of workers in 2015. The number of persons engaged in Services sector were 4,795,721 persons, of which 3,813,335 persons or 79.5 per cent were paid full-time employees. A total of 779,422 persons (16.3%) were working proprietors and unpaid family workers, while paid part-time employees were 202,964 persons (4.2%).

**Exhibit 6: Number of Persons Engaged in Services sub-sector by Category of Workers, 2015**

	NUMBER OF PERSONS ENGAGED	WORKING PROPRIETORS AND UNPAID FAMILY WORKERS	PAID FULL-TIME EMPLOYEES	PAID PART-TIME EMPLOYEES
 Electricity, gas, steam & air conditioning supply	47,972 (1.0%)	65 (0.0%)	47,779 (1.2%)	128 (0.1%)
 Water supply; sewerage, waste management & remediation activities	46,806 (1.0%)	454 (0.1%)	46,049 (1.2%)	303 (0.2%)
 Wholesale & retail trade	1,752,677 (36.5%)	372,463 (47.8%)	1,287,779 (33.8%)	92,435 (45.5%)
 Transportation & storage	411,273 (8.6%)	47,486 (6.1%)	358,916 (9.4%)	4,871 (2.4%)
 Accommodation	130,675 (2.7%)	3,006 (0.4%)	121,963 (3.2%)	5,706 (2.8%)
 Food & beverage	891,616 (18.6%)	254,364 (32.6%)	569,632 (14.9%)	67,620 (33.3%)
 Information & communication	203,017 (4.2%)	678 (0.1%)	200,558 (5.3%)	1,781 (0.9%)
 Finance	319,633 (6.7%)	1,873 (0.2%)	315,921 (8.3%)	1,839 (0.9%)
 Real estate	77,020 (1.6%)	1,246 (0.2%)	74,122 (1.9%)	1,652 (0.8%)
 Professional, scientific & technical	314,292 (6.6%)	24,433 (3.1%)	284,323 (7.5%)	5,536 (2.7%)
 Administrative & support service	173,692 (3.6%)	10,556 (1.4%)	159,454 (4.2%)	3,682 (1.8%)
 Education	134,361 (2.8%)	10,121 (1.3%)	117,422 (3.1%)	6,818 (3.4%)
 Health & social work	121,088 (2.5%)	11,247 (1.4%)	107,186 (2.8%)	2,655 (1.3%)
 Arts, entertainment & recreation	57,975 (1.2%)	7,133 (0.9%)	47,728 (1.2%)	3,114 (1.5%)
 Personal services & other activities	113,624 (2.4%)	34,297 (4.4%)	74,503 (2.0%)	4,824 (2.4%)
<b>Total</b>	<b>4,795,721 (100.0%)</b>	<b>779,422 (100.0%)</b>	<b>3,813,335 (100.0%)</b>	<b>202,964 (100.0%)</b>


















## SUMMARY OF FINDINGS

Wholesale & retail trade recorded the highest number of persons engaged amounting to 1,752,677 persons with percentage share of 36.5 per cent. This was followed by Food & beverage (891,616 persons; 18.6%) and Transportation & storage (411,273 persons; 8.6%).

### 7.1 CATEGORY OF SKILLS

**Exhibit 7** shows the number of paid full-time employees in Services sub-sector by category of skills in 2015. Services sector recorded 3,813,335 number of paid full-time employees, of which 1,675,968 persons or 44.0 per cent were semi-skilled workers. A total of 1,256,531 persons (33.0%) were skilled workers, while low-skilled workers were 880,836 persons (23.0%).

**Exhibit 7: Number of Persons Engaged in Services Sub-sector  
by Category of Skills, 2015**

	PAID FULL-TIME EMPLOYEES	SKILLED WORKERS	SEMI-SKILLED WORKERS	LOW-SKILLED WORKERS
 Electricity, gas, steam & air conditioning supply	47,779 (100.0%)	20,142 (42.2%)	22,278 (46.6%)	5,359 (11.2%)
 Water supply; sewerage, waste management & remediation activities	46,049 (100.0%)	7,664 (16.7%)	26,224 (56.9%)	12,161 (26.4%)
 Wholesale & retail trade	1,287,779 (100.0%)	456,970 (35.5%)	605,325 (47.0%)	225,484 (17.5%)
 Transportation & storage	358,916 (100.0%)	72,503 (20.2%)	193,191 (53.8%)	93,222 (26.0%)
 Accommodation	121,963 (100.0%)	26,259 (21.5%)	49,767 (40.8%)	45,937 (37.7%)
 Food & beverage	569,632 (100.0%)	69,191 (12.1%)	212,956 (37.4%)	287,485 (50.5%)
 Information & communication	200,558 (100.0%)	114,150 (56.9%)	62,742 (31.3%)	23,666 (11.8%)
 Finance	315,921 (100.0%)	137,708 (43.6%)	155,985 (49.4%)	22,228 (7.0%)
 Real estate	74,122 (100.0%)	33,150 (44.7%)	31,732 (42.8%)	9,240 (12.5%)
 Professional, scientific & technical	284,323 (100.0%)	133,341 (46.9%)	108,947 (38.3%)	42,035 (14.8%)
 Administrative & support service	159,454 (100.0%)	33,918 (21.3%)	70,378 (44.1%)	55,158 (34.6%)
 Education	117,422 (100.0%)	72,764 (62.0%)	30,701 (26.1%)	13,957 (11.9%)
 Health & social work	107,186 (100.0%)	51,128 (47.7%)	46,723 (43.6%)	9,335 (8.7%)
 Arts, entertainment & recreation	47,728 (100.0%)	12,296 (25.8%)	20,305 (42.5%)	15,127 (31.7%)
 Personal services & other activities	74,503 (100.0%)	15,347 (20.6%)	38,714 (52.0%)	20,442 (27.4%)
<b>Total</b>	<b>3,813,335 (100.0%)</b>	<b>1,256,531 (33.0%)</b>	<b>1,675,968 (44.0%)</b>	<b>880,836 (23.0%)</b>

Almost all sub-sectors portrayed that majority of their paid full-time employees were semi-skilled workers. However, for knowledge-intensive sub-sectors, the composition of skilled workers were higher than semi-skilled with a made up of 62.0 per cent for Education, followed by Information & communication (56.9%) and Health & social work (47.7%). Food & beverage registered a higher number of low-skilled workers with 50.5 per cent, as compared to skilled and semi-skilled workers.

### **8. SALARIES & WAGES PAID**













Total salaries & wages paid in 2015 were RM131.5 billion as compared to RM81.3 billion in 2010 registering an annual growth rate of 10.1 per cent. Wholesale & retail trade recorded the highest total salaries & wages paid RM43.1 billion with a contribution of 32.7 per cent. This was followed by Finance (RM17.3 billion; 13.2%) and Transportation & storage (RM14.3 billion; 10.8%).

The highest average monthly salary was recorded by Electricity, gas, steam & air conditioning supply with RM6,301, followed by Information & communication (RM4,802) and Finance (RM4,540). **Exhibit 8** presents the salaries & wages for Services sub-sectors, 2010 and 2015.



## SUMMARY OF FINDINGS

**Exhibit 8: Salaries & Wages for Services Sub-sectors, 2010 and 2015**


















	SALARIES & WAGES (RM billion) 2010	SALARIES & WAGES (RM billion) 2015	ANNUAL GROWTH RATE	AVERAGE MONTHLY SALARY (RM)
 Electricity, gas, steam & air conditioning supply	3.0 (3.7%)	3.6 (2.7%)	3.7%	6,301
 Water supply; sewerage, waste management & remediation activities	0.7 (0.8%)	1.3 (1.0%)	14.4%	2,352
 Wholesale & retail trade	26.0 (32.0%)	43.1 (32.7%)	10.6%	2,601
 Transportation & storage	9.0 (11.1%)	14.3 (10.8%)	9.5%	3,265
 Accommodation	1.9 (2.4%)	3.0 (2.3%)	9.3%	1,965
 Food & beverage	4.9 (6.1%)	9.7 (7.3%)	14.4%	1,262
 Information & communication	6.4 (7.9%)	11.7 (8.9%)	12.8%	4,802
 Finance	14.4 (17.7%)	17.3 (13.2%)	3.8%	4,540
 Real estate	1.6 (1.9%)	2.7 (2.1%)	11.4%	2,987
 Professional, scientific & technical	4.4 (5.5%)	10.1 (7.7%)	17.8%	2,896
 Administrative & support service	1.9 (2.3%)	4.0 (3.0%)	16.1%	2,027
 Education	3.2 (3.9%)	4.3 (3.3%)	6.5%	2,912
 Health & social work	2.1 (2.6%)	3.7 (2.8%)	12.1%	2,795
 Arts, entertainment & recreation	0.8 (0.9%)	1.3 (1.0%)	11.4%	2,181
 Personal services & other activities	1.0 (1.2%)	1.5 (1.2%)	9.8%	1,595
<b>Total</b>	<b>81.3 (100.0%)</b>	<b>131.5 (100.0%)</b>	<b>10.1%</b>	<b>2,729</b>

## SUMMARY OF FINDINGS

### 9. PERFORMANCE BY STATES

**Exhibit 9** shows the number of establishments, income, expenditure, persons engaged and paid salaries & wages for Services sector by states. Selangor recorded the highest number of establishments with 164,295 establishments (20.1%) from the overall number of establishments in Services sector, followed by W.P. Kuala Lumpur (125,327 establishments; 15.3%) and Johor (84,599 establishments; 10.3%).

**Exhibit 9: Key Statistics of Services Sector by States, 2015**

States	Number of establishments	Income (RM billion)	Expenditure (RM billion)	Total number of persons engaged	Salaries & wages (RM billion)
Malaysia 	818,311	2,004.5	1,527.6	4,795,721	131.5
Selangor 	164,295	539.9	450.0	1,274,250	41.9
W.P. Kuala Lumpur 	125,327	789.6	546.8	1,130,532	44.4
Johor 	84,599	120.1	101.7	435,261	9.5
Perak 	66,538	66.1	54.2	268,553	4.6
Pulau Pinang 	59,997	87.2	71.9	291,279	6.6
Sarawak 	56,295	91.6	76.8	280,004	5.9
Sabah 	50,347	74.0	60.8	250,562	4.6
Kelantan 	43,857	21.2	17.1	129,534	1.3
Kedah 	43,751	46.0	34.5	175,803	2.8
Pahang 	32,672	42.1	33.3	145,971	2.5
Terengganu 	25,799	17.5	14.2	96,497	1.3
Melaka 	28,218	34.8	28.4	133,743	2.6
Negeri Sembilan 	27,641	29.4	24.3	132,684	2.4
Perlis 	5,684	5.5	4.4	22,609	0.4
W.P. Labuan 	2,288	34.8	5.8	16,257	0.5
W.P. Putrajaya 	1,003	4.7	3.3	12,182	0.4

## SUMMARY OF FINDINGS

*In terms of income and expenditure, W.P. Kuala Lumpur was the most significant contributor amounted to RM789.6 billion or 39.4 per cent and RM546.8 billion or 35.8 per cent respectively. It was followed by Selangor (RM539.9 billion; 26.9% and RM450.0 billion; 29.5%) and Johor (RM120.1 billion; 6.0% and RM101.7 billion; 6.7%). Percentage contribution of income for W.P. Kuala Lumpur was led by Wholesale & retail trade with RM331.8 billion or 42.0 per cent, followed by Finance (RM235.9 billion; 29.9%) and Information & communication (RM84.5 billion; 10.7%).*

*Selangor recorded the highest number of persons engaged with 1,274,250 persons or 23.6 per cent. This was followed by W.P. Kuala Lumpur (1,130,532 persons; 26.6%) and Johor (435,261 persons; 9.1%). Establishments in W.P. Kuala Lumpur paid the highest salaries & wages with RM44.4 billion or 33.7 per cent, followed by Selangor (RM41.9 billion; 31.9%) and Johor (RM9.5 billion; 7.3%).*

### **10. WOMEN-OWNED ESTABLISHMENTS**

*In 2015, there were 173,536 women-owned establishments in Services sector (**Exhibit 10**) as compared to 116,758 establishments in 2010, which posted an annual growth rate of 8.2 per cent. Wholesale & retail trade recorded the highest number of women-owned establishments with 81,877 establishments, followed by Food & beverage (55,396 establishments) and Personal services & other activities (12,899 establishments).*



## SUMMARY OF FINDINGS

**Exhibit 10: Key Statistics of Women-owned Establishments by Services Sub-sectors, 2015**

	NUMBER OF ESTABLISHMENTS	VALUE OF GROSS OUTPUT RM (billion)	VALUE ADDED RM (billion)	NUMBER OF PERSONS ENGAGED	SALARIES & WAGES RM (billion)
 Electricity, gas, steam & air conditioning supply	14 (0.0%)	0.0 (0.0%)	0.0 (0.0%)	154 (0.0%)	0.0 (0.0%)
 Water supply; sewerage, waste management & remediation activities	53 (0.0%)	0.1 (0.2%)	0.0 (0.1%)	849 (0.1%)	0.0 (0.2%)
 Wholesale & retail trade	81,877 (47.2%)	22.8 (40.5%)	14.1 (46.7%)	237,628 (35.4%)	4.1 (41.0%)
 Transportation & storage	3,836 (2.2%)	3.2 (5.7%)	1.3 (4.5%)	20,688 (3.1%)	0.5 (5.4%)
 Accommodation	560 (0.3%)	0.9 (1.6%)	0.5 (1.8%)	10,402 (1.6%)	0.2 (1.8%)
 Food & beverage	55,396 (31.9%)	12.1 (21.5%)	5.3 (17.7%)	222,643 (33.2%)	1.7 (16.9%)
 Information & communication	252 (0.1%)	0.3 (0.6%)	0.2 (0.5%)	2,014 (0.3%)	0.1 (0.8%)
 Finance	133 (0.1%)	0.0 (0.1%)	0.0 (0.1%)	439 (0.1%)	0.0 (0.1%)
 Real estate	1,068 (0.6%)	2.5 (4.4%)	1.4 (4.7%)	6,625 (1.0%)	0.2 (2.2%)
 Professional, scientific & technical	4,124 (2.4%)	4.0 (7.1%)	2.4 (8.1%)	32,108 (4.8%)	1.0 (10.2%)
 Administrative & support service	2,541 (1.5%)	3.4 (6.0%)	1.1 (3.7%)	20,697 (3.1%)	0.4 (4.4%)
 Education	5,308 (3.1%)	1.7 (3.0%)	1.0 (3.3%)	31,547 (4.7%)	0.5 (4.9%)
 Health & social work	4,699 (2.7%)	2.1 (3.8%)	1.1 (3.6%)	25,804 (3.8%)	0.5 (5.4%)
 Arts, entertainment & recreation	776 (0.5%)	0.3 (0.5%)	0.2 (0.5%)	3,847 (0.6%)	0.1 (0.6%)
 Personal services & other activities	12,899 (7.4%)	2.8 (5.0%)	1.4 (4.7%)	55,183 (8.2%)	0.6 (6.1%)
<b>Total</b>	<b>173,536 (100.0%)</b>	<b>56.2 (100.0%)</b>	<b>30.1 (100.0%)</b>	<b>670,628 (100.0%)</b>	<b>10.1 (100.0%)</b>

Note:

The value of 0.0 refers to value less than RM50 million

## SUMMARY OF FINDINGS

*In terms of value of gross output, women-owned establishments in the Services generated RM56.2 billion. Wholesale & retail trade registered the highest value of gross output with RM22.8 billion or 40.5 per cent, followed by Food & beverage (RM12.1 billion; 21.5%) and Professional, scientific & technical (RM4.0 billion; 7.1%).*

*In line with value of gross output, Wholesale & retail trade had the highest value added at RM14.1 billion or 46.7 per cent, followed by Food & beverage (RM5.3 billion; 17.7%) and Professional, scientific & technical (RM2.4 billion; 8.1%).*

*Number of persons engaged by women-owned establishments in the Services sector in 2015 was 670,628 persons with 237,628 persons or 35.4 per cent in Wholesale & retail trade. The second highest number of persons engaged was in Food & beverage with 222,643 persons (33.2%). This was followed by Personal services & other activities (55,183 persons; 8.2%).*

*The highest amount of salaries & wages paid by women-owned establishments in Services sector were mainly from Wholesale & retail trade with RM4.1 billion or 41.0 per cent. This was followed by Food & beverage (RM1.7 billion; 16.9%) and Professional, scientific & technical (RM1.0 billion; 10.2%).*

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**BAHAGIAN 2**

*PART 2*

**NOTA  
TEKNIKAL**

*TECHNICAL  
NOTES*

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### 1. Skop dan liputan

Banci ini meliputi pertubuhan berdaftar yang terlibat dalam sektor perkhidmatan. Sektor perkhidmatan merangkumi Bekalan elektrik, gas, wap & pendinginan udara; Bekalan air; pembetulan, pengurusan sisa & aktiviti pemulihan; Perdagangan borong & runcit; Pengangkutan & penyimpanan; Penginapan; Makanan & minuman; Maklumat & komunikasi; Kewangan; Hartanah; Profesional, saintifik & teknikal; Pentadbiran & khidmat sokongan; Pendidikan; Kesihatan & kerja sosial; Kesenian, hiburan & rekreasi; dan Perkhidmatan persendirian & lain-lain aktiviti. Perkhidmatan ini meliputi semua industri dalam Seksyen D, E, G, H, I, J, K, L, M, N, P, Q, R dan S yang dikelaskan di bawah Piawaian Klasifikasi Industri Malaysia (MSIC) 2008 Ver. 1.0, selaras dengan Piawaian Klasifikasi Industri Antarabangsa bagi Semua Aktiviti Ekonomi (ISIC), Semakan Ke-4, 2008.

Bagi penerbitan ini, data yang merangkumi Perdagangan borong & runcit telah dianggarkan menggunakan data daripada Banci Perdagangan Edaran yang dilaksanakan pada tahun 2014 bagi tahun rujukan 2013. Anggaran dibuat dengan menggunakan kadar pertumbuhan tahunan purata yang diperolehi daripada data Perdagangan Edaran Bulanan bagi tempoh 2010 hingga 2015.

### 2. Sumber rangka

Sumber maklumat utama rangka pertubuhan diperolehi daripada Suruhanjaya Syarikat Malaysia (SSM). Selain daripada SSM, maklumat rangka banci juga dikemas kini daripada sumber seperti Suruhanjaya Tenaga (ST), Suruhanjaya Pengangkutan Awam Darat (SPAD), Suruhanjaya Komunikasi dan Multimedia Malaysia (SKMM), Kementerian Kesejahteraan Bandar, Perumahan dan Kerajaan Tempatan (KPKT), Suruhanjaya Sekuriti Malaysia (SC), pihak berkuasa tempatan, pelbagai persatuan perniagaan dan perdagangan, iklan surat khabar dan laman web.

Rangka dikemaskini dengan mengambil kira pertubuhan baru dan sebarang perubahan yang berlaku kepada pertubuhan tersebut seperti tutup, tidak beroperasi, perubahan jenis aktiviti dan lokasi/alamat pos untuk memastikan maklumat yang terdapat dalam rangka adalah yang paling terkini.

### 3. Jenis aktiviti perniagaan

Jenis aktiviti perniagaan merujuk kepada aktiviti utama dan sekunder. Aktiviti utama merujuk kepada aktiviti yang mana pertubuhan menumpukan sebahagian besar sumbernya atau ia memperoleh sebahagian besar daripada pendapatannya. Aktiviti sekunder didefinisikan sebagai aktiviti sampingan kepada aktiviti utama. Klasifikasi industri bagi pertubuhan adalah berasaskan kepada aktiviti utama dan **Piawaian Klasifikasi Industri Malaysia (MSIC), 2008 Ver 1.0**. MSIC 2008 adalah selaras dengan *International Standard Industrial Classification of All Economic Activities (ISIC), Rev. 4, United Nations* dengan pengubahsuaian untuk keperluan tempatan.

### 4. Konsep dan definisi

Definisi yang diguna pakai dalam penerbitan ini berasaskan kepada Piawaian Klasifikasi Industri Malaysia (MSIC) 2008 ver. 1.0. Sektor perkhidmatan adalah termasuk subsektor berikut:

Perkhidmatan berkaitan Bekalan elektrik, gas, wap dan pendingin udara; Bekalan air; pembentungan, pengurusan sisa dan aktiviti pemulihan; Perdagangan borong & runcit; Pengangkutan & penyimpanan; Penginapan; Makanan & minuman; Maklumat & komunikasi, Kewangan; Hartanah; Profesional, saintifik & teknikal; Pentadbiran & khidmat sokongan; Pendidikan, Kesihatan & kerja sosial; Kesenian, hiburan & rekreasi; dan Perkhidmatan persendirian & lain-lain aktiviti. Subsektor tersebut adalah termasuk aktiviti berikut:

- a. **Bekalan elektrik, gas, wap & pendingin udara** meliputi operasi utiliti elektrik dan gas yang menjana, mengawal dan mengagih tenaga elektrik dan gas. Subsektor ini termasuk bekalan wap dan pendinginan udara.
- b. **Bekalan air; pembentungan, pengurusan sisa & aktiviti pemulihan** meliputi aktiviti yang berkaitan dengan pengurusan sisa termasuk pungutan, perawatan dan pelupusan seperti sisa terjadual, sisa pepejal dan air sisa daripada perindustrian dan isi rumah, termasuk juga pemulihan bahan dan tapak yang tercemar. Hasil sisa daripada proses perawatan boleh dilupus atau menjadi input kepada proses pengeluaran yang lain. Aktiviti yang



berkaitan dengan perawatan dan bekalan air juga dimasukkan dalam sektor ini;

- c. **Perdagangan borong & runcit** merangkumi perdagangan borong dan runcit, jualan dan pembaikan kenderaan bermotor & motosikal.
- d. **Pengangkutan & penyimpanan** meliputi pertubuhan yang terlibat dalam menyediakan perkhidmatan darat, pengangkutan muatan melalui jalan raya, pengangkutan darat lain, pengangkutan air, penggudangan & aktiviti sokongan seperti pengoperasian terminal, tempat letak kereta, pengoperasian lebuh raya, pengoperasian pelabuhan, pengendalian kargo/pemunggahan, agensi perkapalan & penghantaran serta lain-lain aktiviti sokongan perkhidmatan pengangkutan;
- e. **Penginapan** merujuk kepada penyediaan tempat penginapan jangka pendek berbayar, sama ada dibuka kepada orang awam atau terhad kepada ahli sebuah pertubuhan tertentu;
- f. **Makanan & minuman** termasuk perkhidmatan makanan dan minuman yang menyediakan hidangan atau minuman lengkap untuk penggunaan segera, sama ada di restoran tradisional, restoran layan diri atau bawa pulang, yang didirikan secara kekal atau sementara, dengan atau tiada kemudahan tempat duduk;
- g. **Maklumat & komunikasi** terdiri daripada aktiviti penerbitan wayang gambar, video dan program televisyen, rakaman bunyi dan penerbitan muzik, aktiviti pemrograman dan penyiaran, perkhidmatan telekomunikasi, pengaturcaraan komputer, perundingan dan aktiviti yang berkaitan dan aktiviti perkhidmatan maklumat;
- h. **Kewangan** meliputi aktiviti perantaraan kewangan; aktiviti perkhidmatan kewangan lain dan aktiviti sokongan

kepada perkhidmatan kewangan; aktiviti insurans/takaful, insurans/takaful semula dan tabungan pencen & hemat; dan aktiviti sokongan kepada insurans/takaful dan tabungan pencen;

- i. **Hartanah** termasuk tindakan seperti pemberi pajak, agen dan/atau broker di dalam satu atau lebih daripada yang berikut: penjualan atau pembelian hartanah, penyewaan hartanah, penyediaan perkhidmatan hartanah lain seperti penilaian hartanah, pengurusan hartanah atau bertindak sebagai agen hartanah eskrow. Aktiviti dalam bahagian ini mungkin dijalankan di atas hartanah milikan sendiri atau pajakan dan mungkin berlaku atas dasar bayaran atau kontrak. Termasuk juga pembangunan struktur, berserta mengekalkan hak milik atau pajakan bagi struktur tersebut;
- j. **Profesional, saintifik & teknikal** termasuk aktiviti profesional khusus, saintifik dan teknikal di mana ianya memerlukan tahap latihan yang tinggi dan menjadikan pengetahuan dan kemahiran khusus tersedia kepada pengguna. Aktiviti yang dijalankan termasuk aktiviti guaman dan perakaunan, aktiviti ibu pejabat, aktiviti perundingan pengurusan, aktiviti arkitek dan kejuruteraan, ujian dan analisis teknikal, penyelidikan dan pembangunan saintifik, pengiklanan dan penyelidikan pasaran, profesional lain, aktiviti saintifik dan teknikal dan veterinar;
- k. **Pentadbiran & khidmat sokongan** termasuk pelbagai aktiviti yang menyokong operasi am perniagaan meliputi aktiviti sewaan dan pajakan, aktiviti pekerjaan, agensi pengembaraan, operator pelancongan dan aktiviti perkhidmatan penempahan lain, aktiviti keselamatan dan penyiasatan, aktiviti perkhidmatan kepada bangunan dan lanskap dan pentadbiran pejabat, aktiviti sokongan pejabat dan perniagaan lain;
- l. **Pendidikan** merujuk kepada pertubuhan yang berdaftar

dengan Kementerian Pendidikan Malaysia dan Kementerian Pengajian Tinggi yang menyediakan Perkhidmatan pelajaran akademik, vokasional dan perdagangan. Termasuk dalam kumpulan ini ialah pra sekolah, sekolah rendah, sekolah menengah, sekolah teknik dan vokasional serta kolej dan universiti (termasuk sekolah kejururawatan serta institut perdagangan dan teknik lain). Juga termasuk ialah pendidikan sukan dan rekreasi, pendidikan kebudayaan, pusat tuisyen, sekolah memandu yang membekalkan perkhidmatan pelajaran automobil, sekolah agama, sekolah komputer dan sekolah atau institusi lain serta perkhidmatan sokongan pendidikan;

- m. **Kesihatan & kerja sosial** meliputi perkhidmatan hospital, perkhidmatan perubatan am dan pakar, perkhidmatan rumah bersalin, perkhidmatan pergigian, pusat dialisis, makmal perubatan, pusat akupunktur, perkhidmatan ahli herba dan homeopati serta perkhidmatan kesihatan kemanusiaan lain;
- n. **Kesenian, hiburan & rekreasi** termasuk pelbagai aktiviti bagi memenuhi minat orang awam dalam aktiviti kebudayaan, hiburan dan rekreasi meliputi persembahan secara langsung, operasi muzium, perjudian, sukan dan aktiviti rekreasi; dan
- o. **Perkhidmatan persendirian & lain-lain aktiviti** termasuk aktiviti keahlian organisasi, aktiviti organisasi keahlian perniagaan, majikan dan profesional, aktiviti kesatuan buruh, aktiviti keahlian organisasi lain, pembaikan komputer dan barangan persendirian dan isi rumah dan aktiviti perkhidmatan persendirian lain seperti perkhidmatan seperti basuhan dan cucian kering tekstil dan produk berbulu; dandanan rambut dan penjagaan kecantikan lain; dan pengebumian dan aktiviti perkhidmatan lain.

### 5. Unit melapor

Bilangan pertubuhan yang dilaporkan dalam penerbitan ini berbeza dengan data awalan yang dikeluarkan dalam penerbitan Banci Ekonomi 2016 Statistik Pertubuhan. Perbezaan ini disebabkan oleh analisis terkini status cawangan, pengelasan industri dan status operasi pertubuhan.

Unit melapor bagi banci ini ialah **pertubuhan**. Sesebuah pertubuhan secara ideal ditakrifkan sebagai “satu unit ekonomi yang bergiat di bawah satu hak milik atau penguasaan tunggal, iaitu di bawah satu entiti yang sah. Ia menjalankan satu jenis subsektor ekonomi utama di satu tempat/lokasi fizikal”. Setiap pertubuhan diberikan klasifikasi industri berdasarkan aktiviti utamanya dan bukannya mengikut aktiviti syarikat induk.

Setiap cawangan daripada organisasi yang mempunyai beberapa cawangan di lokasi yang berbeza dari segi konsep dianggap sebagai pertubuhan yang berlainan. Pertubuhan berkenaan diminta memberikan penyata yang berasingan bagi setiap kegiatannya dari segi nilai. Walau bagaimanapun, dari segi praktis akaun biasanya disediakan secara berpusat kerana kesukaran untuk memperoleh data yang berasingan bagi setiap unit atau cawangan. Entiti atau ‘*enterprise*’ ini akan dianggap sebagai satu unit pelapor dan dibenarkan mengemukakan soal selidik yang menggabungkan semua unit atau cawangannya.

### 6. Taraf sah

Taraf sah sesebuah pertubuhan ditakrifkan seperti berikut:

#### i. Hak milik perseorangan

Ia merujuk kepada perniagaan yang dimiliki oleh orang perseorangan dan dijalankan semata-mata untuk mendapatkan keuntungan. Pemilik mempunyai hak mutlak untuk mengendalikan urusan pertubuhannya;

#### ii. Perkongsian

Merujuk kepada sekumpulan individu yang telah bersetuju untuk mengikat kontrak dan menjalankan perniagaan dengan matlamat untuk mendapat keuntungan. Perniagaan tersebut diuruskan oleh semua atau salah seorang daripada mereka yang bertindak mewakili semua pihak. Perkongsian perniagaan



ini hendaklah mengandungi sekurang-kurangnya dua orang ahli dan tidak melebihi had maksimum dua puluh orang;

### iii. **Perkongsian liabiliti terhad**

Merujuk kepada perniagaan entiti yang dikawal selia di bawah Akta Perkongsian Liabiliti Terhad 2012. Ia memberi perlindungan liabiliti terhad kepada rakan-rakan kongsinya sama seperti liabiliti terhad yang dinikmati oleh pemegang saham sesebuah syarikat. Ia juga memberi fleksibiliti peraturan perniagaan dalaman melalui pengaturan perkongsian yang serupa dengan sesebuah perkongsian konvensional;

### iv. **Syarikat sendirian berhad**

Merupakan syarikat persendirian yang ditubuhkan bagi tujuan menjalankan perniagaan dengan matlamat untuk mencari keuntungan. Saham dipegang secara tertutup oleh pemegang-pemegang saham yang mempunyai kawalan terhadap operasi syarikat;

Ciri - ciri:

- a. Dikawal di bawah Akta Syarikat 1965 dan merupakan entiti yang sah terpisah daripada pemilik;
- b. Dimiliki oleh 2 - 50 orang pemegang saham;
- c. Pemilik syarikat mempunyai liabiliti terhad;
- d. Pemegang saham yang memiliki 51 peratus atau lebih daripada jumlah saham syarikat berhak untuk mengawal syarikat tersebut. Saham syarikat boleh dijual beli tetapi tidak dilakukan di pasaran terbuka;
- e. Penjualan saham mesti dengan persetujuan pemegang saham yang lain
- f. Tidak disenaraikan di Bursa; dan
- g. Jangka hayat perniagaan adalah panjang dan boleh dikenali perkataan Sendirian Berhad (Sdn. Bhd.) pada akhir nama syarikat.

### v. **Syarikat awam berhad**

Syarikat awam berhad merupakan perniagaan yang ditubuhkan dengan tanggungan berhad, oleh sekurang-kurangnya dua orang untuk menjalankan perniagaan dengan tujuan untuk

mencari keuntungan. Saham syarikat awam berhad ini dipegang secara terbuka dan bagi sesebuah syarikat yang disenaraikan di Bursa Malaysia, sahamnya boleh bertukar milik secara bebas;

Ciri - ciri:

- a. Dikawal di bawah Akta Syarikat 1965 dan merupakan entiti yang sah terpisah daripada pemilik;
- b. Dimiliki oleh pemegang pemegang saham dan tiada had bagi pemilik saham berkenaan;
- c. Pengurusan dan kawalan syarikat adalah di bawah tanggungjawab Lembaga Pengarah yang dilantik oleh pemegang saham; dan
- d. Disenaraikan di Bursa Malaysia.

### vi. Syarikat koperasi

Koperasi adalah organisasi yang ditubuhkan untuk faedah bersama ahli dan didaftarkan di bawah Akta Koperasi 1993. Kumpulan wang yang ada adalah milik bersama untuk memenuhi keperluan ahli-ahlinya;

### vii. Perbadanan awam

Ia merujuk kepada sebuah perbadanan yang ditubuhkan di bawah Akta Khas Parlimen atau Dewan Perundangan Negeri; dan

### viii. Pertubuhan persendirian tidak mencari keuntungan

Ia merujuk kepada syarikat tanpa saham yang ditubuhkan dengan tanggungan berhad. Kebanyakan syarikat ini terdiri daripada pertubuhan kebajikan, keagamaan, pendidikan, kesihatan, kebudayaan, rekreasi dan pertubuhan yang memberikan perkhidmatan sosial dan kemasyarakatan kepada isi rumah. Perkhidmatan diberikan secara percuma atau pada harga yang tidak melebihi kos perkhidmatan (subsidi). Sebarang keuntungan yang diperoleh dilabur semula ke dalam pertubuhan berkenaan.

## 7. Pertubuhan milikan wanita

Merujuk kepada pertubuhan sekurang-kurangnya 51 peratus pemilikan ekuiti dipegang oleh wanita **ATAU** pemegang saham terbesar adalah wanita dan pertubuhan diuruskan oleh wanita **ATAU**

Ketua Pegawai Eksekutif atau Pengarah Urusan adalah wanita yang memiliki sekurang-kurangnya 10 peratus ekuiti.

### 8. Struktur hak milik

Hak milik sesebuah pertubuhan dikelaskan mengikut taraf residen pemilik/pemilik-pemilik modal berbayar terbesar (melebihi 50%) dan bukannya mengikut taraf kewarganegaraan mereka. Dalam kes di mana setiap pihak (Residen Malaysia dan Bukan Residen Malaysia) memegang bilangan saham yang sama banyak dalam perniagaan berkenaan, maka pertubuhan tersebut telah dikelaskan di bawah 'Hak Milik Bersama'.

Residen Malaysia ialah individu, enterpris atau organisasi lain yang lazimnya terletak di Malaysia untuk jangka masa sekurang-kurangnya satu tahun. Cawangan dan anak syarikat asing yang didaftarkan dan perbadankan di Malaysia adalah dianggap sebagai residen Malaysia.

Bukan residen Malaysia ialah individu, enterpris atau organisasi lain yang lazimnya terletak di negara lain selain Malaysia. Cawangan dan anak syarikat milik residen Malaysia di luar negara dianggap sebagai bukan residen Malaysia.

### 9. Pendapatan

Pendapatan merujuk kepada penerimaan yang diterima atau pendapatan yang diperoleh daripada perkhidmatan yang diberikan dan lain-lain transaksi yang dibuat semasa tahun rujukan. Ia terdiri daripada pendapatan operasi dan bukan operasi. Ia hanya berasaskan kepada Penyata Kira-Kira Perdagangan dan Untung Rugi bagi tahun rujukan tersebut. Manakala bagi Perdagangan borong & runcit merujuk kepada nilai jualan.

### 10. Perbelanjaan

Perbelanjaan merujuk kepada amaun yang perlu dibayar oleh pertubuhan bagi pembelian barangan dan perkhidmatan semasa tahun rujukan kecuali perbelanjaan modal. Ia terdiri daripada perbelanjaan operasi dan bukan operasi.

### 11. Nilai output kasar

Nilai output kasar **perkhidmatan** ditakrifkan dengan memasukkan perkara berikut:

- Pendapatan daripada perkhidmatan yang diberikan
- + Nilai jualan barangan yang dibeli untuk dijual semula
- + Perkhidmatan pengurusan
- + Komisen dan pembrokeran yang diterima
- + Yuran yang diterima daripada keahlian
- + Pendapatan daripada sewa yang diterima kecuali tanah
- + Pendapatan operasi lain
- Nilai barang yang dibeli untuk dijual semula dalam keadaan sama seperti dibeli
- + Stok akhir
- Stok awal
- + Perbelanjaan penyelidikan dan pembangunan (dalaman)

### 12. Nilai input perantaraan

Nilai input perantaraan **perkhidmatan** ditakrifkan dengan memasukkan unsur berikut:

- Pembelian barangan, bahan dan perkhidmatan
- + Premium insurans
- + Royalti dan paten
- + Caj bank
- + Pembelian elektrik dan air
- + Pembelian bahan pembakar, pelincir dan gas
- + Perbelanjaan pematuhan alam sekitar
- + Perbelanjaan operasi lain
- + CBP pada pembelian bersih yang tidak boleh dituntut sebagai cukai input
- + Bayaran kepada pertubuhan lain yang membekalkan pekerja

### 13. Nilai ditambah

Nilai ditambah adalah tambahan kepada nilai barangan dan perkhidmatan yang dikeluarkan oleh sesebuah pertubuhan. Nilai ditambah diperoleh daripada perbezaan antara nilai output kasar dengan nilai input perantaraan.

### 14. Bilangan pekerja

Bilangan pekerja merujuk kepada bilangan orang yang bekerja pada bulan Disember atau pada tempoh pembayaran gaji terakhir bagi tahun rujukan. Bilangan orang yang bekerja dikategorikan seperti berikut:



**i. Pemilik yang bekerja dan rakan niaga yang aktif**

Kategori ini merujuk kepada semua pemilik perseorangan dan rakan niaga, sambilan atau sepenuh masa, yang bekerja dengan aktif dalam sesebuah pertubuhan itu. Justeru, ia tidak termasuk rakan niaga yang tidak aktif;

**ii. Pekerja keluarga tidak bergaji**

Kategori ini meliputi semua ahli isi rumah kepada pemilik pertubuhan yang melaksanakan kerja tertentu (sepenuh masa atau sambilan) dan bekerja sekurang-kurangnya satu pertiga daripada waktu bekerja biasa yang diamalkan oleh pertubuhan berkenaan tanpa mendapat bayaran secara tetap, sama ada dalam bentuk wang tunai atau harta benda bagi kerja yang dilakukan. Biasanya pekerja berkenaan mendapat makanan, tempat tinggal dan bantuan lain sebagai sebahagian daripada ahli isi rumah pemilik tersebut dan terus mendapatnya sama ada ia bekerja atau tidak di dalam pertubuhan itu;

**iii. Pekerja bergaji (sepenuh masa)**

Ia merujuk kepada semua pekerja bergaji yang bekerja sekurang-kurangnya enam jam sehari dan sekurang-kurangnya 20 hari sebulan; dan

**iv. Pekerja bergaji (sambilan)**

Ia merujuk kepada semua pekerja bergaji yang bekerja kurang daripada enam jam sehari dan/atau kurang daripada 20 hari sebulan.

**15. Kategori kemahiran**

Kategori pekerjaan telah dikelaskan berdasarkan Piawaian Pengkelasan Pekerjaan Malaysia (MASCO) 2013 adalah seperti berikut:

**i. Pekerja mahir**

Pengurus, profesional, penyelidik serta juruteknik dan profesional bersekutu;

**ii. Pekerja separuh mahir**

Pekerja sokongan perkeranian, perkhidmatan & jualan,

kemahiran & pertukangan yang berkaitan serta operator mesin, loji dan pemasangan; dan

### iii. Pekerja berkemahiran rendah

Pekerjaan asas.

### 16. Nilai harta tetap

Harta tetap meliputi semua barangan, baru atau terpakai, aset ketara atau aset tidak ketara yang digunakan secara berulang atau berterusan yang mempunyai hayat produktif lebih daripada setahun. Ia termasuk tanah, bangunan dan struktur, alat pengangkutan, komputer dan 'peripheral equipment', mesin, peralatan serta perabot dan pemasangan lain. Nilai harta tetap awal dan akhir bagi tahun rujukan 2015 adalah berasaskan nilai buku bersih. Pembelian, pindaan dan pembaikan besar atau perbelanjaan modal pada tahun berkenaan dikira pada nilai kos sebenar yang dibayar. Nilai harta tetap yang dijual dalam tahun semasa juga dikira pada nilai sebenar.

### 17. Pembundaran

Penjumlahan komponen mungkin berbeza dengan angka jumlah kecil atau jumlah besar disebabkan pembundaran.

### 18. Simbol dan singkatan

-	:	tiada
&	:	dan
%	:	peratus
>	:	lebih daripada
<	:	kurang daripada
}	:	digabungkan
RM	:	Ringgit Malaysia
dll.	:	dan lain-lain
dsb.	:	dan sebagainya
spt.	:	seperti
t.t.t.l.	:	tidak terkelas di tempat lain
W.P.	:	Wilayah Persekutuan

### **1. Scope and coverage**

*This census covered all registered establishments engaged in the services sectors. Services sector encompass Electricity, gas, steam & air conditioning supply; Water supply, sewerage, waste management & remediation activities; Wholesale & retail trade; Transport and storage; Accommodation; Food & beverage; Information & communication; Finance; Real estate; Professional, scientific & technical; Administrative & support service; Education; Health & social work; Arts, entertainment & recreation; and Personal services & other activities. These services include all industries in Section D, E, G, H, I, J, K, L, M, N, P, Q, R and S classified under Malaysia Standard Industrial Classification (MSIC) 2008 Ver. 1.0, in accordance with International Standard Industrial Classification of All Economic Activities (ISIC), Revision 4, 2008.*

*For this publication, data on Wholesale & retail trade is derived by estimation using data from the Census of Distributive Trade undertaken in 2014 for reference year 2013. Estimation was done using average annual growth rate derived from Monthly Distributive Trade, 2010 to 2015.*

### **2. Source of frame**

*The main source of information for the frame was the Companies Commission of Malaysia (CCM). Apart from CCM, information on the frame was also updated from other sources such as Energy Commission (ST), Land Public Transport Commission (SPAD), Malaysian Communications and Multimedia Commission (MCMC), Ministry of Urban Wellbeing, Housing and Local Government (UHLG), Securities Commission Malaysia (SC), local authorities, various businesses and trade associations, newspaper advertisements and websites.*

*The frame is updated by taking into account new establishments and any changes in the status of the establishments such as closed down, not in operation, change in activity and location/correspondence address so as to ensure that the frame is at the most current status.*

### **3. Type of business activity**

*Type of business activity refers to principal and secondary activities. The principal activity refers to the activity to which the establishment devoted most of its resources or activity which derived most of its income.*

*Secondary activities are defined as those incidental or ancillary to the principal activity. The classification of the industry of the establishment is based on the principal activity and is in accordance to **Malaysia Standard Industrial Classification (MSIC)**, 2008 Ver 1.0. The MSIC 2008 conforms to International Standard Industrial Classification of All Economic Activities (ISIC), Rev. 4, United Nations, with modifications to suit local conditions.*

#### **4. Concepts and definitions**

*The definitions adopted in this publication is based on the recommendations of the Malaysia Standard Industrial Classification 2008 (MSIC 2008) ver. 1.0. Services sector includes the following sub-sectors:*

*Services related to Electricity, gas, steam & air conditioning supply; Water supply; sewerage, waste management & remediation activities; Wholesale & retail trade; Transportation & storage; Accommodation; Food & beverage ; Information & communication; Finance; Real estate; Professional, scientific & technical; Administrative & support service; Education; Health & social work; Arts, entertainment & recreation; and Personal services & other activities. The sub-sectors include the following activities:*

- a. **Electricity, gas, steam & air conditioning supply** encompass the operation of electric and gas utilities, which generate, control and distribute electric power or gas. Also includes the provision of steam and air conditioning supply;
- b. **Water supply, sewerage, waste management & remediation activities** comprised of activities related to waste management includes collection, treatment and disposal such as scheduled waste, solid waste and waste water from industrial and household, including recovery materials and contaminated sites. The waste from the treatment process can be disposed off or used as input for other production process. Related activities in water treatment and supply are also included in this sector;

- c. **Wholesale & retail trade** encompass wholesale and retail trades, sales and repair of motor vehicles & motorcycles;
- d. **Transportation & storage** covers all establishment which provides land transport, freight transport by road other land transport, water transport, warehousing & support activities such as storage & warehousing, terminal operations, car parking services, highway operations, port operations, cargo handling/stevedoring, shipping agencies & forwarding of freight and other support activities for transportation;
- e. **Accommodation** refers to the provision on a fee of short-term lodging, whether open to the general public or restricted to members of a particular organisation;
- f. **Food & beverage** includes food and beverage serving activities providing complete meals or drinks fit for immediate consumption, whether in traditional restaurants, self-service or take-away restaurants, whether as permanent or temporary stands with or without seating;
- g. **Information & communication** comprised of motion picture, video and television program production, sound recording and music publishing activities, programming and broadcasting activities, telecommunication services, computer programming, consultancy and related activities and information services activities;
- h. **Finance** includes monetary intermediation activities; other financial service activities and activities auxiliary to financial services; insurance/takaful, reinsurance/retakaful and pension & provident funding activities; and activities auxiliary to insurance/takaful and pension funding;
- i. **Real estate** includes acting as lessors, agents and/or brokers in one or more of the following: selling or buying real estate,



renting real estate, providing other real estate services such as appraising real estate, property management or acting as real estate escrow agents. Activities in this division may be carried out on own or leased property and may be done on a fee or contract basis. Also included is the building of structures, combined with maintaining ownership of leasing of such structures;

- j. **Professional, scientific & technical** include specialised professional, scientific and technical activities which require a high degree of expertise and training, and specialised knowledge and skills available to users. Activities performed include legal and accounting activities, activities of head offices, management consultancy activities, architecture and engineering activities, technical testing and analysis, scientific research and development, advertising and market research, other professional, scientific and technical activities, veterinary activities;
- k. **Administrative & support service** includes a variety of activities that support general business operations including rental and leasing activities, employment activities, travel agency, tour operator and other reservation service activities, security and investigation activities, services to building and landscape activities and office administrative, office support and other business support activities;
- l. **Education** refers to establishments registered with the Ministry of Education, Malaysia and the Ministry of Higher Education that provides academic, vocational and commercial educational services. Included in this group are pre primary, primary schools, secondary schools, technical and vocational secondary schools, private university and colleges (including schools of nursing, commercial and other technical institute). Also included are sports and recreation education, cultural education, tuition centers, driving schools which provide

*automobile educational services, religious instruction, computer training, other schools or other institutions as well as other educational supportive services;*

- m. **Health & social work** includes hospital services, general and specialised medical services, maternity home services, dental services, dialysis centers, medical laboratories, acupuncture centers, herbalist and homeopathy services and other human health services;*
- n. **Arts, entertainment & recreation** includes a wide range of activities to meet varied cultural, entertainment and recreational interests of the general public, including live performances, operation of museum sites, gambling, sport and recreation activities; and*
- o. **Personal services & other activities** includes activities of membership organisations, activities of business, employers and professional membership organisations, activities of trade unions, activities of others membership organisations, repair of computers and personal and household goods and others personal services activities such as washing and dry-cleaning of textiles and fur products; hairdressing and other beauty treatment and funeral and other services activities.*

### **5. Reporting unit**

*The number of establishments reported in this publication are different from preliminary data published in the Economic Census 2016 Establishment Statistics. The difference was due to the latest analysis of branches status, reclassification of industry and operational status of the establishments.*

*The reporting unit used in the survey is **establishment**. An establishment is defined as “an economic unit that engaged in one activity, under a single legal entity and operating in a single physical location”. Each establishment was assigned an industry classification based on its principal activity.*

*Each branch of a multi-branch organisation at a different location was conceptually treated as a different establishment. The establishment was requested to give separate returns for each activity in terms of value. However, if in practice, the accounts were centrally kept such that it was not possible to obtain separate data for each individual unit or branch, that entity or enterprise was treated as a single reporting unit and allowed to submit a consolidated questionnaire covering all units or branches.*

### **6. Legal status**

*The legal status of an establishment is defined as follows:*

#### **i. Individual proprietorship**

*This refers to a business, owned and operated by one person for profit. The owner has the exclusive right to control the operations of the establishment;*

#### **ii. Partnership**

*This refers to a group of individuals who agree to contract and to carry on a business with the objective of making a profit. The business is managed by all or any one acting for all parties. A trading partnership must comprise at least two members and should not exceed a maximum of twenty members;*

#### **iii. Limited liabilities partnership**

*Refers to business entity regulated under the Limited Liability Partnerships Act 2012. It is featured with the protection of limited liability to its partners similar to the limited liability enjoyed by shareholders of a company coupled with flexibility of internal business regulation through partnership arrangement similar to a conventional partnership; and*

#### **iv. Private limited company**

*A private company established to undertake a business with the objective of making a profit. The shares are closely held by the shareholders of the company who have control over its operation.*

*Characteristics:*

- a. *Regulated under the Companies Act 1965 and is a legal entity separate from the owners;*
- b. *Number of its shareholders between 2 - 50 members;*
- c. *Company owners have limited liability;*
- d. *Shareholders who own 51 per cent or more of the total shares shall be entitled to manage the company. The company's shares can be traded but not in the open market;*
- e. *Trading of share must be with the consent of the other shareholders;*
- f. *Not listed on the Stock Exchange; and*
- g. *Business life expectancy is longer and can be identified by the words "Sendirian Berhad" (Sdn. Bhd.) at the end of the company name.*

**v. Public limited company**

*A public limited company is a company established with limited liability, by a minimum of two persons to operate the business with the objective of making a profit. The shares in a public limited company are openly held and in the case of company listed on the Bursa Malaysia, the shares are freely transferable.*

*Characteristics:*

- a. *Regulated under the Companies Act 1965 and is a legal entity separate from the owner;*
- b. *Owned by the shareholders and there is no limit to the shareholder;*
- c. *Management of the company is under the board of director responsibilities as appointed by shareholders; and*
- d. *Listed on Bursa Malaysia.*

**vi. Co-operative**

*This refers to a voluntary association with unrestricted number of members and registered under the Co-operatives Act 1993. Funds are collectively owned to meet the needs of the members.*

**vii. Public corporation**

*This refers to a corporation set up under a Special Act of Parliament or by the State Legislature.*

**viii. Private non-profit making organisation**

*This is non-stock company set up with limited liability. It comprises mainly welfare, religious, educational, health, cultural, recreational and other organisations providing social and community services to households. These services are provided free of charge or at prices, which do not necessarily or fully cover the cost of providing such services (subsidy). Any profit made is reinvested in the organisation.*

**7. Women-owned establishment**

*Refers to a minimum of 51 per cent of the equity held by a woman or women **OR** the biggest shareholders are women and the establishment is managed by a woman **OR** the Chief Executive Officer or Managing Director is a woman that owns at least 10 per cent of the equity.*

**8. Ownership structure**

*The ownership of an establishment is classified by the residential status of the owners of the majority (more than 50%) of the paid-up capital and not by their citizenship status. In instances where each party (Malaysian Resident and Non-Malaysian Resident) held equal shares in the business, the establishments were classified as 'Joint Ownership'.*

*A Malaysian resident is any individual, enterprise or other organisation ordinarily domiciled in Malaysia for a period of at least one year. Malaysian registered branches and incorporated subsidiaries of foreign enterprises are regarded as Malaysian residents.*

*A non-Malaysian resident is any individual, enterprise or other organization ordinarily domiciled in a country other than Malaysia. Foreign branches and/or subsidiaries of Malaysian companies are regarded as non-Malaysian residents.*



- 9. Income** *Income refers to income received from services that was given and others transactions during the reference year. It includes operational and non-operational income. It should based on Income Statement and Profit & Loss Account during the reference year. While for Wholesale & retail trade refers to sales value.*
- 10. Expenditure** *Expenditure refers to amount that establishments have to pay for purchase of goods and services during the reference year excluding capital expenditure. It includes operational and non-operational expenses.*
- 11. Value of gross output** *The value of gross output of **services** is defined to include the following items:*
- Income from services rendered*
  - + *Value of goods sold in the same condition as purchased*
  - + *Management services*
  - + *Commision and brokerage earned*
  - + *Fees earned from membership*
  - + *Rental income received except land rental*
  - + *Other operating income*
  - + *Value of goods purchased for resale in the same condition*
  - *Closing stocks*
  - + *Opening stocks*
  - *Research and developoment expenditure (in house)*
- 12. Value of intermediate input** *Value of intermediate input of **services** is defined to include the following items:*
- Purchase of goods, materials and services*
  - + *Insurance premiums*
  - + *Royalty and patent fees*
  - + *Bank charges*
  - + *Purchase of electricity and water*
  - + *Purchase of fuels, lubricants and gas*
  - + *Environmental compliance expenditure*

- + Other operating expenditure
- + GST on net purchases are non claimable as input tax
- + Payment to other establishment for providing workers.

**13. Value added**

*Value added is the increment to the value of commodities and services contributed by the establishment. This value added is derived as the difference between the value of gross output and intermediate input.*

**14. Number of persons engaged**

*Employment covers all persons engaged during December or the last pay period of the reference year. The number of persons engaged was classified under the following categories:*

**i. Working proprietors and active business partners**

*This category refers to all individual proprietors and partners, part-time or full time, who are actively engaged in the work of the establishment. It therefore, excludes silent and inactive partners;*

**ii. Unpaid family workers**

*This is defined as all persons (full-time or part-time) in the household of any of the owners of the establishment who perform a specified job and work for a minimum of one third of the normal working time for the establishment, but do not receive regular payment either in cash or in kind for the work done. Such workers generally receive food, shelter and other support as part of the household of an owner but this would continue whether they worked in the establishment or not;*

**iii. Paid full-time employees**

*This is defined as all paid workers who work for at least 6 hours a day and at least 20 days a month; and*

**iv. Paid part-time employees**

*This is defined as all paid workers who work for less than 6 hours a day and/or less than 20 days a month.*

- 15. Category of skills**      *Job category has also been categorised according to Malaysia Standard Classification of Occupations 2013 (MASCO) as follows:*
- i. Skilled workers**  
*Managers and professionals, researcher, technician and associate professionals;*
  - ii. Semi-skilled workers**  
*Clerical support, service and sales, craft and related trades workers, and plant and machine operators and assemblers; and*
  - iii. Low-skilled workers**  
*Elementary occupations.*
- 16. Value of fixed assets**      *Fixed assets cover all goods, new or used, tangible or intangible and used repeatedly or continuously that have a normal economic life span of more than one year. This included land, buildings and structure, transport equipment, computer and peripheral equipment, other machinery, equipment and furniture and fittings. Value of fixed assets as at the beginning and end of 2015 was based on net book value. Purchases, alterations and major repairs or capital expenditure during the year were valued at actual costs incurred. Value of fixed assets sold during the year refers to the realised value.*
- 17. Rounding**      *The sum of the component figures may not tally with the sub-total or total figures due to rounding.*
- 18. Symbols and abbreviations**
- :    *nil*
  - &            :    *and*
  - %            :    *per cent*
  - >            :    *more than*
  - <            :    *less than*
  - }            :    *combined*
  - RM          :    *Ringgit Malaysia*
  - etc.        :    *et cetera*
  - i.e.        :    *that is*

## TECHNICAL NOTES

*n.e.c* : *not elsewhere classified*

*W.P.* : *Federal Territory*



**BAHAGIAN 3**

*PART 3*

**JADUAL**

*TABLES*



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Jadual 1: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor, 2010 dan 2015

Table 1: Principal Statistics in Services Sector by Sub-sectors, 2010 and 2015

Subsektor <i>Sub-sectors</i>	Tahun <i>Year</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
			(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>2015</b> 2010	<b>818,311</b> 577,133	<b>2,004,526</b> 1,347,231	<b>1,527,617</b> 1,061,661	<b>964,651</b> 644,759	<b>446,386</b> 305,642	<b>518,265</b> 339,117	<b>4,795,721</b> 3,719,091	<b>131,528</b> 81,313	<b>904,435</b> 496,699
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	<b>2015</b> 2010	305 145	57,705 48,395	46,428 37,030	54,389 34,616	27,679 24,625	26,710 9,991	47,972 41,101	3,622 3,018	132,082 77,980
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	<b>2015</b> 2010	784 601	13,099 8,462	11,526 7,657	11,551 7,847	6,026 4,312	5,525 3,535	46,806 25,313	1,308 667	7,662 5,256
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	<b>2015</b> 2010	418,569 295,431	1,077,054 687,343	920,642 615,962	306,568 200,410	122,531 78,071	184,037 122,339	1,752,677 1,537,618	43,078 26,040	92,107 57,726
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	<b>2015</b> 2010	54,190 40,599	119,325 83,446	103,204 68,135	109,237 76,319	65,490 44,906	43,747 31,413	411,273 312,962	14,254 9,049	168,941 89,524
<b>Penginapan</b> <i>Accommodation</i>	<b>2015</b> 2010	4,377 3,129	14,398 9,949	12,107 8,359	13,907 9,825	6,041 4,269	7,866 5,556	130,675 110,535	3,011 1,934	32,984 21,918
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	<b>2015</b> 2010	167,490 130,570	68,531 40,027	52,775 30,324	66,386 37,326	38,413 20,898	27,973 16,428	891,616 645,743	9,651 4,935	9,534 3,956
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	<b>2015</b> 2010	8,008 2,379	130,445 85,302	91,839 54,570	124,606 81,881	62,048 39,785	62,559 42,096	203,017 131,127	11,659 6,391	82,778 30,038

Jadual 1: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor, 2010 dan 2015 (samb.)

Table 1: Principal Statistics in Services Sector by Sub-sectors, 2010 and 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Tahun <i>Year</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
			(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	<b>2015</b>	15,945	341,603	144,856	122,404	44,833	77,571	319,633	17,312	245,588
	2010	5,653	270,102	148,307	100,695	41,197	59,498	246,000	14,400	132,857
<b>Hartanah</b> <i>Real estate</i>	<b>2015</b>	17,447	45,297	35,300	28,066	10,505	17,561	77,020	2,716	75,930
	2010	8,277	33,963	26,833	18,648	7,131	11,518	51,936	1,580	46,763
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	<b>2015</b>	34,045	42,591	31,807	40,452	16,106	24,346	314,292	10,073	12,472
	2010	19,215	21,542	16,034	20,876	9,066	11,810	165,062	4,443	5,184
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	<b>2015</b>	18,432	29,242	26,019	27,069	16,561	10,508	173,692	3,967	11,626
	2010	10,768	16,557	14,221	15,631	10,115	5,516	114,923	1,879	5,553
<b>Pendidikan</b> <i>Education</i>	<b>2015</b>	11,722	15,702	12,715	15,153	5,784	9,369	134,361	4,342	14,290
	2010	8,178	10,007	8,508	9,718	3,382	6,337	107,939	3,166	8,934
<b>Kesehatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	<b>2015</b>	14,930	17,568	14,520	16,848	8,852	7,996	121,088	3,684	8,419
	2010	9,152	10,883	8,505	10,375	5,602	4,774	89,942	2,085	5,046
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	<b>2015</b>	6,683	22,706	16,875	19,961	11,342	8,619	57,975	1,330	6,447
	2010	6,307	16,184	13,520	15,839	10,054	5,785	43,400	776	3,771
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	<b>2015</b>	45,384	9,260	7,006	8,053	4,175	3,878	113,624	1,518	3,574
	2010	36,729	5,070	3,696	4,752	2,231	2,521	95,490	951	2,193

**Jadual 2: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Negeri, 2015**  
*Table 2: Principal Statistics in Services Sector by States, 2015*

<b>Negeri States</b>	<b>Bilangan pertubuhan Number of establishments</b>	<b>Pendapatan Income</b>	<b>Perbelanjaan Expenditure</b>	<b>Nilai output kasar Value of gross output</b>	<b>Nilai input perantaraan Value of intermediate input</b>	<b>Nilai ditambah Value added</b>	<b>Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir Total number of persons engaged during December or the last pay period</b>	<b>Gaji &amp; upah yang dibayar Salaries &amp; wages paid</b>	<b>Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year</b>
		<b>(RM juta million)</b>	<b>(RM juta million)</b>	<b>(RM juta million)</b>	<b>(RM juta million)</b>	<b>(RM juta million)</b>		<b>(RM juta million)</b>	<b>(RM juta million)</b>
<b>Perkhidmatan Services</b>	<b>818,311</b>	<b>2,004,526</b>	<b>1,527,617</b>	<b>964,651</b>	<b>446,386</b>	<b>518,265</b>	<b>4,795,721</b>	<b>131,528</b>	<b>904,435</b>
<b>Johor</b>	84,599	120,065	101,658	58,055	26,899	31,156	435,261	9,541	57,166
<b>Kedah</b>	43,751	46,013	34,487	15,818	7,230	8,587	175,803	2,770	10,203
<b>Kelantan</b>	43,857	21,177	17,147	8,150	3,447	4,703	129,534	1,296	3,825
<b>Melaka</b>	28,218	34,792	28,405	16,275	6,688	9,587	133,743	2,611	12,479
<b>Negeri Sembilan</b>	27,641	29,445	24,328	14,043	7,217	6,826	132,684	2,362	9,750
<b>Pahang</b>	32,672	42,112	33,335	20,439	9,721	10,718	145,971	2,463	8,493
<b>Perak</b>	66,538	66,143	54,199	28,636	13,524	15,111	268,553	4,583	18,547
<b>Perlis</b>	5,684	5,466	4,374	2,508	1,055	1,453	22,609	353	1,787
<b>Pulau Pinang</b>	59,997	87,242	71,864	45,448	21,387	24,061	291,279	6,553	27,403
<b>Sabah</b>	50,347	74,003	60,828	30,761	13,770	16,991	250,562	4,591	23,670
<b>Sarawak</b>	56,295	91,550	76,832	37,626	16,432	21,195	280,004	5,947	36,583
<b>Selangor</b>	164,295	539,946	449,990	287,354	135,913	151,440	1,274,250	41,924	267,898
<b>Terengganu</b>	25,799	17,512	14,194	8,304	3,627	4,677	96,497	1,311	6,293
<b>W.P. Kuala Lumpur</b>	125,327	789,551	546,805	381,561	176,015	205,546	1,130,532	44,359	415,037
<b>W.P. Labuan</b>	2,288	34,770	5,827	6,841	2,328	4,514	16,257	469	3,581
<b>W.P. Putrajaya</b>	1,003	4,738	3,345	2,834	1,133	1,700	12,182	394	1,719

Jadual 2.1: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Johor, 2015

Table 2.1: Principal Statistics in Services Sector by Sub-sectors and State of Johor, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>84,599</b>	<b>120,065</b>	<b>101,658</b>	<b>58,055</b>	<b>26,899</b>	<b>31,156</b>	<b>435,261</b>	<b>9,541</b>	<b>57,166</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	21	3,597	2,585	3,384	1,879	1,505	1,137	52	6,092
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	138	1,810	1,809	1,775	836	939	9,206	226	702
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	41,155	78,537	67,708	20,379	8,504	11,874	171,327	3,780	7,276
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	8,627	8,669	7,230	7,830	4,330	3,500	47,522	1,343	13,825
<b>Penginapan</b> <i>Accommodation</i>	470	885	800	864	410	453	9,725	221	2,966
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	16,259	6,028	4,519	5,925	3,342	2,583	84,230	882	798
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	286	687	527	654	333	321	3,253	91	499



Jadual 2.1: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Johor, 2015 (samb.)

Table 2.1: Principal Statistics in Services Sector by Sub-sectors and State of Johor, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	1,347	7,241	5,928	6,246	2,274	3,972	17,321	870	8,442
<b>Hartanah</b> <i>Real estate</i>	1,651	4,029	3,171	2,897	1,072	1,825	6,749	249	11,256
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	3,185	2,064	1,581	1,967	778	1,188	23,082	613	1,178
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	1,767	1,980	1,887	1,863	1,055	808	13,644	263	1,138
<b>Pendidikan</b> <i>Education</i>	1,832	1,153	990	1,090	463	627	14,489	311	1,233
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	1,713	1,682	1,456	1,626	882	744	12,105	331	851
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	690	666	616	659	286	373	5,394	96	571
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	5,458	1,037	852	897	454	443	16,077	213	339

Jadual 2.2: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Kedah, 2015

Table 2.2: Principal Statistics in Services Sector by Sub-sectors and State of Kedah, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>43,751</b>	<b>46,013</b>	<b>34,487</b>	<b>15,818</b>	<b>7,230</b>	<b>8,587</b>	<b>175,803</b>	<b>2,770</b>	<b>10,203</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	17	401	342	397	246	151	337	9	707
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	39	576	420	571	305	267	3,269	73	144
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	21,783	35,825	26,282	6,440	2,662	3,779	72,109	1,194	3,905
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	3,192	1,222	977	1,198	635	562	9,706	178	602
<b>Penginapan</b> <i>Accommodation</i>	269	926	776	876	362	514	8,619	208	1,600
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	12,181	2,517	1,863	2,496	1,467	1,029	47,530	297	236
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	54	88	70	83	47	36	493	14	37

Jadual 2.2: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Kedah, 2015 (samb.)

Table 2.2: Principal Statistics in Services Sector by Sub-sectors and State of Kedah, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	336	1,458	1,300	1,311	390	921	4,138	220	675
<b>Hartanah</b> <i>Real estate</i>	401	684	549	318	105	213	1,532	47	1,129
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	686	457	318	437	134	302	4,870	113	233
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	892	540	452	528	290	238	6,221	105	139
<b>Pendidikan</b> <i>Education</i>	770	337	300	318	141	177	5,540	116	143
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	737	553	484	540	291	248	5,662	134	296
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	273	127	118	122	57	65	2,025	32	249
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	2,121	302	237	182	97	85	3,752	29	106

Jadual 2.3: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Kelantan, 2015

Table 2.3: Principal Statistics in Services Sector by Sub-sectors and State of Kelantan, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>43,857</b>	<b>21,177</b>	<b>17,147</b>	<b>8,150</b>	<b>3,447</b>	<b>4,703</b>	<b>129,534</b>	<b>1,296</b>	<b>3,825</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	19	44	38	40	21	19	357	6	85
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	4	102	100	100	56	45	799	23	841
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	26,637	17,151	14,260	4,142	1,461	2,681	67,513	729	1,360
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	1,797	276	242	255	131	124	4,431	61	192
<b>Penginapan</b> <i>Accommodation</i>	190	142	130	139	68	72	2,213	33	492
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	11,434	2,038	1,364	2,021	1,140	881	38,044	156	179
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	12	4	3	3	2	1	44	1	0

Jadual 2.3: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Kelantan, 2015 (samb.)

Table 2.3: Principal Statistics in Services Sector by Sub-sectors and State of Kelantan, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	65	380	198	486	121	365	1,358	71	96
<b>Hartanah</b> <i>Real estate</i>	87	35	31	22	9	14	304	8	47
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	405	203	142	191	68	123	2,705	49	30
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	418	178	146	177	104	73	2,366	24	91
<b>Pendidikan</b> <i>Education</i>	279	224	186	217	79	138	3,801	62	211
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	422	226	193	219	117	101	2,455	51	91
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	283	39	27	34	15	18	888	8	16
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	1,805	135	87	104	55	49	2,256	13	94

Jadual 2.4: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Melaka, 2015

Table 2.4: Principal Statistics in Services Sector by Sub-sectors and State of Melaka, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>28,218</b>	<b>34,792</b>	<b>28,405</b>	<b>16,275</b>	<b>6,688</b>	<b>9,587</b>	<b>133,743</b>	<b>2,611</b>	<b>12,479</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	6	2,039	1,409	1,682	747	935	461	35	4,024
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	42	527	444	526	306	221	2,926	50	525
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	13,952	24,096	20,361	6,462	2,220	4,242	57,616	1,166	2,191
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	1,286	843	726	821	465	356	5,855	131	392
<b>Penginapan</b> <i>Accommodation</i>	264	497	519	485	254	231	5,846	114	1,244
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	7,298	1,776	1,212	1,755	938	817	29,806	202	317
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	87	221	174	121	62	59	530	11	56



Jadual 2.4: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Melaka, 2015 (samb.)

Table 2.4: Principal Statistics in Services Sector by Sub-sectors and State of Melaka, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	486	1,366	912	1,308	456	852	3,616	197	932
<b>Hartanah</b> <i>Real estate</i>	476	394	329	255	74	180	1,429	47	436
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	833	444	295	426	112	314	5,591	127	102
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	728	409	334	360	182	178	3,953	64	108
<b>Pendidikan</b> <i>Education</i>	456	696	542	666	184	483	4,866	223	1,244
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	575	803	629	777	379	398	5,252	159	356
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	304	472	361	446	219	227	2,567	47	446
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	1,425	213	158	187	91	96	3,429	38	106

Jadual 2.5: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Sembilan, 2015

Table 2.5: Principal Statistics in Services Sector by Sub-sectors and State of Negeri Sembilan, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>27,641</b>	<b>29,445</b>	<b>24,328</b>	<b>14,043</b>	<b>7,217</b>	<b>6,826</b>	<b>132,684</b>	<b>2,362</b>	<b>9,750</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	7	2,576	2,331	2,482	2,068	414	600	25	3,964
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	25	609	490	570	289	282	3,421	81	274
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	12,239	18,790	15,487	3,798	1,430	2,367	48,643	878	2,066
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	1,879	1,113	966	1,085	628	456	8,387	191	530
<b>Penginapan</b> <i>Accommodation</i>	149	429	377	417	185	232	3,991	87	482
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	8,471	1,929	1,419	1,894	1,065	829	35,584	255	189
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	41	153	104	141	72	68	439	15	49

Jadual 2.5: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Sembilan, 2015 (samb.)

Table 2.5: Principal Statistics in Services Sector by Sub-sectors and State of Negeri Sembilan, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	287	1,064	728	1,108	295	813	3,619	180	554
<b>Hartanah</b> <i>Real estate</i>	300	258	248	157	63	93	941	31	151
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	814	391	335	375	143	232	5,145	119	120
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	566	519	481	490	259	230	6,442	108	149
<b>Pendidikan</b> <i>Education</i>	516	716	598	699	269	430	6,172	200	858
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	559	568	506	563	316	247	4,689	135	234
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	297	156	128	118	58	60	1,550	27	62
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	1,491	173	130	147	74	73	3,061	29	68

Jadual 2.6: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Pahang, 2015

Table 2.6: Principal Statistics in Services Sector by Sub-sectors and State of Pahang, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>32,672</b>	<b>42,112</b>	<b>33,335</b>	<b>20,439</b>	<b>9,721</b>	<b>10,718</b>	<b>145,971</b>	<b>2,463</b>	<b>8,493</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	15	168	113	114	35	79	470	12	135
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	17	231	241	231	151	80	1,910	70	29
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	17,727	27,478	22,704	6,453	2,234	4,219	58,723	983	2,114
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	1,672	1,594	1,190	1,506	771	734	7,748	193	810
<b>Penginapan</b> <i>Accommodation</i>	352	1,345	1,184	1,302	611	691	13,469	317	2,726
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	8,397	2,174	1,692	2,124	1,227	897	39,695	294	664
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	27	120	66	110	36	74	243	7	302

Jadual 2.6: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Pahang, 2015 (samb.)

Table 2.6: Principal Statistics in Services Sector by Sub-sectors and State of Pahang, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	186	803	526	1,103	314	789	3,055	174	294
<b>Hartanah</b> <i>Real estate</i>	371	176	170	104	35	69	1,203	33	184
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	495	275	195	263	84	179	3,754	83	72
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	418	253	200	225	99	126	3,761	59	107
<b>Pendidikan</b> <i>Education</i>	314	265	234	249	103	146	3,509	90	213
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	424	386	337	384	217	167	3,066	76	247
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	280	6,660	4,357	6,126	3,728	2,399	2,293	50	353
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	1,977	182	128	144	76	68	3,072	24	243

Jadual 2.7: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Perak, 2015

Table 2.7: Principal Statistics in Services Sector by Sub-sectors and State of Perak, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>66,538</b>	<b>66,143</b>	<b>54,199</b>	<b>28,636</b>	<b>13,524</b>	<b>15,111</b>	<b>268,553</b>	<b>4,583</b>	<b>18,547</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	20	3,891	3,014	3,494	2,304	1,190	1,172	77	5,441
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	66	145	126	139	96	42	810	17	21
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	37,147	46,757	38,946	11,972	4,717	7,256	128,699	2,178	4,359
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	2,997	1,753	1,458	1,697	959	738	13,333	282	969
<b>Penginapan</b> <i>Accommodation</i>	391	520	520	502	244	257	6,606	125	1,216
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	15,072	3,893	3,031	3,841	2,360	1,481	62,034	513	415
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	138	799	717	333	198	135	985	33	111



Jadual 2.7: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Perak, 2015 (samb.)

Table 2.7: Principal Statistics in Services Sector by Sub-sectors and State of Perak, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	798	2,828	1,517	2,421	720	1,701	6,973	373	1,328
<b>Hartanah</b> <i>Real estate</i>	1,114	1,914	1,732	845	318	526	3,214	96	1,649
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	1,380	619	456	596	189	408	8,800	191	133
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	845	602	567	551	305	246	7,067	102	216
<b>Pendidikan</b> <i>Education</i>	812	606	595	577	240	337	7,611	228	1,745
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	1,301	1,079	903	1,053	559	494	9,115	234	478
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	541	328	312	272	142	130	4,073	62	280
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	3,916	408	304	343	171	172	8,061	71	185

Jadual 2.8: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Perlis, 2015

Table 2.8: Principal Statistics in Services Sector by Sub-sectors and State of Perlis, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>5,684</b>	<b>5,466</b>	<b>4,374</b>	<b>2,508</b>	<b>1,055</b>	<b>1,453</b>	<b>22,609</b>	<b>353</b>	<b>1,787</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	8	519	427	518	268	250	185	15	1,188
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	6	12	12	12	6	6	187	4	5
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	2,517	3,621	2,968	626	227	399	7,908	110	298
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	503	145	104	140	64	75	1,307	20	31
<b>Penginapan</b> <i>Accommodation</i>	32	26	22	26	11	14	452	7	16
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	1,886	381	280	380	222	158	7,263	45	34
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	7	2	2	2	1	1	32	1	1

Jadual 2.8: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Perlis, 2015 (samb.)

Table 2.8: Principal Statistics in Services Sector by Sub-sectors and State of Perlis, 2015 (cont'd.)

Subsektor Sub-sectors	Bilangan pertubuhan Number of establishments	Pendapatan Income (RM juta million)	Perbelanjaan Expenditure (RM juta million)	Nilai output kasar Value of gross output (RM juta million)	Nilai input perantaraan Value of intermediate input (RM juta million)	Nilai ditambah Value added (RM juta million)	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid (RM juta million)	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year (RM juta million)
<b>Kewangan</b> <i>Finance</i>	41	513	372	596	158	438	2,158	105	123
<b>Hartanah</b> <i>Real estate</i>	24	36	34	15	6	9	93	3	7
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	68	41	24	40	12	28	481	7	7
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	67	66	55	61	37	24	800	14	11
<b>Pendidikan</b> <i>Education</i>	55	42	28	37	14	24	757	11	28
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	80	28	23	26	13	13	370	7	27
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	76	8	7	7	4	3	200	2	2
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	314	27	17	24	13	11	416	2	9

Jadual 2.9: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Pulau Pinang, 2015

Table 2.9: Principal Statistics in Services Sector by Sub-sectors and State of Pulau Pinang, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>59,997</b>	<b>87,242</b>	<b>71,864</b>	<b>45,448</b>	<b>21,387</b>	<b>24,061</b>	<b>291,279</b>	<b>6,553</b>	<b>27,403</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	10	420	393	412	275	137	612	19	629
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	68	868	709	855	455	400	3,164	104	1,088
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	29,701	55,220	47,141	16,247	7,309	8,938	108,178	2,418	5,462
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	2,663	4,804	3,546	4,683	2,242	2,441	20,758	556	3,927
<b>Penginapan</b> <i>Accommodation</i>	262	1,158	958	1,135	493	641	9,641	258	2,398
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	12,272	5,374	3,795	5,287	2,911	2,376	55,714	532	522
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	379	3,345	3,266	3,691	2,026	1,665	10,948	320	4,320

Jadual 2.9: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Pulau Pinang, 2015 (samb.)

Table 2.9: Principal Statistics in Services Sector by Sub-sectors and State of Pulau Pinang, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	1,231	6,688	4,201	4,770	1,701	3,069	12,407	712	3,541
<b>Hartanah</b> <i>Real estate</i>	1,434	2,008	1,892	1,260	543	717	5,376	172	2,354
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	2,753	2,019	1,524	2,012	725	1,287	18,286	470	494
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	1,318	1,462	1,371	1,383	898	485	10,226	185	528
<b>Pendidikan</b> <i>Education</i>	806	592	499	598	223	375	8,089	201	517
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	1,177	1,961	1,673	1,929	1,054	875	12,462	410	947
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	512	389	334	352	201	151	3,590	58	382
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	5,411	933	563	835	331	504	11,828	137	296

Jadual 2.10: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Sabah, 2015

Table 2.10: Principal Statistics in Services Sector by Sub-sectors and State of Sabah, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>50,347</b>	<b>74,003</b>	<b>60,828</b>	<b>30,761</b>	<b>13,770</b>	<b>16,991</b>	<b>250,562</b>	<b>4,591</b>	<b>23,670</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	54	3,503	2,732	2,760	1,530	1,230	4,641	235	7,172
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	25	500	410	456	296	160	1,102	29	308
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	28,210	54,018	45,108	13,211	4,933	8,279	104,873	1,807	3,135
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	6,215	3,249	2,841	3,157	1,828	1,329	27,154	530	1,568
<b>Penginapan</b> <i>Accommodation</i>	515	1,241	1,160	1,195	567	628	14,975	254	4,368
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	7,447	3,085	2,306	3,005	1,663	1,342	47,438	401	592
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	63	243	181	226	132	94	962	24	192



Jadual 2.10: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Sabah, 2015 (samb.)

Table 2.10: Principal Statistics in Services Sector by Sub-sectors and State of Sabah, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	370	2,900	1,655	2,192	640	1,552	7,072	393	2,027
<b>Hartanah</b> <i>Real estate</i>	794	1,031	992	663	241	422	3,653	113	2,083
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	1,061	1,096	755	1,019	341	677	9,202	262	255
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	832	1,286	1,124	1,227	793	434	7,383	157	644
<b>Pendidikan</b> <i>Education</i>	584	459	363	438	162	276	5,804	131	295
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	648	457	415	448	244	203	4,473	107	247
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	547	563	524	443	248	195	5,842	91	594
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	2,982	373	262	323	154	169	5,988	55	189

Jadual 2.11: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Sarawak, 2015

Table 2.11: Principal Statistics in Services Sector by Sub-sectors and State of Sarawak, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>56,295</b>	<b>91,550</b>	<b>76,832</b>	<b>37,626</b>	<b>16,432</b>	<b>21,195</b>	<b>280,004</b>	<b>5,947</b>	<b>36,583</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	23	3,617	3,080	3,592	1,796	1,796	4,531	222	16,278
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	43	307	274	367	161	206	1,855	56	313
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	30,087	65,385	56,433	13,848	5,108	8,739	115,283	2,270	3,652
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	5,189	6,307	5,305	5,904	3,293	2,610	33,042	868	6,008
<b>Penginapan</b> <i>Accommodation</i>	399	772	587	749	259	490	9,300	180	2,040
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	10,804	3,442	2,604	3,350	1,911	1,440	53,290	486	365
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	93	842	547	794	397	397	2,361	65	1,034

Jadual 2.11: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Sarawak, 2015 (samb.)

Table 2.11: Principal Statistics in Services Sector by Sub-sectors and State of Sarawak, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	819	3,305	1,855	3,030	867	2,163	10,246	565	2,439
<b>Hartanah</b> <i>Real estate</i>	1,000	2,412	1,996	1,336	499	837	4,080	144	1,519
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	1,356	1,562	1,085	1,450	483	967	13,733	418	354
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	896	1,142	1,020	1,068	623	445	8,218	152	1,198
<b>Pendidikan</b> <i>Education</i>	851	659	620	642	240	402	9,551	238	625
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	686	671	554	640	321	319	5,224	150	324
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	520	637	527	486	283	203	3,184	51	183
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	3,529	491	344	370	191	179	6,106	80	252

Jadual 2.12: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Selangor, 2015

Table 2.12: Principal Statistics in Services Sector by Sub-sectors and State of Selangor, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>164,295</b>	<b>539,946</b>	<b>449,990</b>	<b>287,354</b>	<b>135,913</b>	<b>151,440</b>	<b>1,274,250</b>	<b>41,924</b>	<b>267,898</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	67	6,682	4,593	6,031	3,081	2,950	3,283	173	4,599
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	209	2,852	2,176	2,775	1,469	1,306	8,667	230	2,309
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	77,621	303,314	263,483	94,627	35,828	58,799	395,330	12,244	25,529
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	11,178	68,422	60,521	60,750	37,813	22,937	183,646	8,215	97,132
<b>Penginapan</b> <i>Accommodation</i>	390	1,985	1,560	1,951	832	1,118	13,876	360	2,738
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	28,793	19,765	15,645	19,091	10,800	8,291	229,938	3,348	2,980
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	4,045	39,378	28,196	36,115	17,745	18,370	83,333	4,937	17,607

Jadual 2.12: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Selangor, 2015 (samb.)

Table 2.12: Principal Statistics in Services Sector by Sub-sectors and State of Selangor, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	5,198	44,411	31,765	22,235	9,221	13,014	67,440	3,232	78,588
<b>Hartanah</b> <i>Real estate</i>	4,116	16,623	12,863	9,393	3,600	5,793	22,944	912	19,240
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	11,564	13,965	11,421	13,529	5,583	7,946	106,982	3,663	4,863
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	4,801	6,913	5,614	6,275	3,238	3,038	49,918	1,291	2,463
<b>Pendidikan</b> <i>Education</i>	2,729	6,175	4,860	5,989	2,233	3,756	39,728	1,600	4,805
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	3,883	4,849	3,845	4,586	2,348	2,237	31,235	1,008	2,338
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	1,127	2,203	1,643	1,870	953	917	14,162	366	2,047
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	8,574	2,409	1,806	2,136	1,168	968	23,768	347	661

Jadual 2.13: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Terengganu, 2015

Table 2.13: Principal Statistics in Services Sector by Sub-sectors and State of Terengganu, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>25,799</b>	<b>17,512</b>	<b>14,194</b>	<b>8,304</b>	<b>3,627</b>	<b>4,677</b>	<b>96,497</b>	<b>1,311</b>	<b>6,293</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	11	46	38	45	20	25	536	11	21
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	9	168	122	166	86	80	759	24	38
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	13,248	11,792	9,951	3,180	1,084	2,096	38,420	515	1,048
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	1,241	1,456	1,112	1,320	686	634	5,749	139	2,272
<b>Penginapan</b> <i>Accommodation</i>	209	353	320	349	166	183	4,940	88	793
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	8,319	1,441	1,021	1,431	810	621	30,075	173	99
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	14	22	20	16	8	8	191	5	9



Jadual 2.13: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan Negeri Terengganu, 2015 (samb.)

Table 2.13: Principal Statistics in Services Sector by Sub-sectors and State of Terengganu, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	104	848	501	538	154	384	1,660	89	1,324
<b>Hartanah</b> <i>Real estate</i>	113	93	77	52	19	34	431	14	117
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	371	311	239	290	125	165	3,165	77	60
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	361	411	342	399	220	179	3,603	51	138
<b>Pendidikan</b> <i>Education</i>	187	261	216	251	110	142	2,810	69	213
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	340	150	121	144	72	72	1,794	33	82
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	178	71	58	61	34	27	1,106	15	48
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	1,094	88	57	61	32	29	1,258	8	31

Jadual 2.14: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan W.P. Kuala Lumpur, 2015

Table 2.14: Principal Statistics in Services Sector by Sub-sectors and W.P. Kuala Lumpur, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	125,327	789,551	546,805	381,561	176,015	205,546	1,130,532	44,359	415,037
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	22	30,017	25,216	29,261	13,335	15,926	29,576	2,726	81,330
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	88	4,380	4,186	2,997	1,510	1,487	8,674	318	1,063
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	65,287	331,814	287,452	104,341	44,479	59,862	371,709	12,666	29,325
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	5,373	18,184	15,863	17,643	10,901	6,743	40,501	1,484	38,990
<b>Penginapan</b> <i>Accommodation</i>	437	3,896	3,038	3,703	1,505	2,197	25,308	715	9,662
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	18,143	14,240	11,674	13,349	8,299	5,049	125,394	1,999	2,063
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	2,745	84,466	57,912	82,264	40,959	41,306	98,980	6,129	58,528

Jadual 2.14: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan W.P. Kuala Lumpur, 2015 (samb.)

Table 2.14: Principal Statistics in Services Sector by Sub-sectors and W.P. Kuala Lumpur, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	4,538	235,932	90,015	69,886	26,243	43,643	172,940	9,761	144,637
<b>Hartanah</b> <i>Real estate</i>	5,509	14,286	10,282	9,960	3,595	6,365	23,437	794	34,250
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	8,992	19,072	13,386	17,788	7,308	10,480	107,692	3,862	4,551
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	4,384	12,980	12,023	12,063	8,246	3,817	48,936	1,365	4,453
<b>Pendidikan</b> <i>Education</i>	1,455	3,393	2,570	3,258	1,275	1,983	20,673	827	2,107
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	2,299	4,116	3,350	3,878	2,021	1,857	22,524	836	1,889
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	982	10,326	7,811	8,907	5,090	3,817	10,267	411	1,202
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	5,073	2,449	2,028	2,263	1,249	1,014	23,921	466	986

Jadual 2.15: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan W.P. Labuan, 2015

Table 2.15: Principal Statistics in Services Sector by Sub-sectors and W.P. Labuan, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>2,288</b>	<b>34,770</b>	<b>5,827</b>	<b>6,841</b>	<b>2,328</b>	<b>4,514</b>	<b>16,257</b>	<b>469</b>	<b>3,581</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	4	5	4	5	2	2	39	1	1
<b>Bekalan air; pembetulan, pengurusan sisa &amp; aktiviti pemulihan</b> <i>Water supply; sewerage, waste management &amp; remediation activities</i>	5	11	9	11	5	5	57	1	2
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	992	1,580	1,235	396	152	244	4,570	94	178
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	330	1,257	1,095	1,223	727	496	1,805	53	1,690
<b>Penginapan</b> <i>Accommodation</i>	43	81	53	78	24	54	778	16	108
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	379	182	148	176	110	65	2,832	28	47
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	4	3	1	3	1	2	13	0	0

Jadual 2.15: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan W.P. Labuan, 2015 (samb.)

Table 2.15: Principal Statistics in Services Sector by Sub-sectors and W.P. Labuan, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Kewangan</b> <i>Finance</i>	123	30,741	2,574	4,336	1,060	3,276	3,209	209	211
<b>Hartanah</b> <i>Real estate</i>	35	445	353	244	84	160	1,037	31	1,078
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	50	41	30	40	15	25	291	8	15
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	103	359	274	268	119	149	632	14	230
<b>Pendidikan</b> <i>Education</i>	23	9	7	8	3	5	149	2	3
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	27	19	15	19	9	10	171	4	7
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	55	12	9	12	4	8	243	3	6
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	115	25	20	24	12	12	431	5	4

Jadual 2.16: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan W.P. Putrajaya, 2015

Table 2.16: Principal Statistics in Services Sector by Sub-sectors and W.P. Putrajaya, 2015

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>1,003</b>	<b>4,738</b>	<b>3,345</b>	<b>2,834</b>	<b>1,133</b>	<b>1,700</b>	<b>12,182</b>	<b>394</b>	<b>1,719</b>
<b>Bekalan elektrik, gas, wap &amp; pendinginan udara</b> <i>Electricity, gas, steam &amp; air conditioning supply</i>	6	323	215	309	119	190	971	29	549
<b>Penginapan</b> <i>Accommodation</i>									
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	266	1,676	1,122	447	182	266	1,776	44	210
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	48	31	28	28	16	12	329	10	3
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	335	266	201	261	147	115	2,749	39	34
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	13	72	55	50	27	22	210	7	33
<b>Kewangan</b> <i>Finance</i>	16	1,126	810	838	220	619	2,421	162	377
<b>Hartanah</b> <i>Real estate</i>	22	873	582	548	242	305	597	21	429



Jadual 2.16: Perangkaan Utama dalam Sektor Perkhidmatan mengikut Subsektor dan W.P. Putrajaya, 2015 (samb.)

Table 2.16: Principal Statistics in Services Sector by Sub-sectors and W.P. Putrajaya, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Pendapatan <i>Income</i>	Perbelanjaan <i>Expenditure</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	32	31	22	30	7	23	513	11	4
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	36	141	130	134	94	39	522	15	12
<b>Pendidikan</b> <i>Education</i>	53	115	108	113	45	68	812	32	51
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	59	19	17	17	7	10	491	8	5
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	18	51	43	46	21	26	591	12	7
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	99	15	12	12	7	6	200	3	5

**Jadual 3: Bilangan Pekerja dalam Sektor Perkhidmatan mengikut Subsektor, 2015**

*Table 3: Number of Persons Engaged in Services Sector by Sub-sectors, 2015*

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>			
		Jumlah <i>Total</i>	Pemilik yang bekerja, rakan niaga yang aktif dan pekerja keluarga tidak bergaji <i>Working proprietors, active business partners and unpaid family workers</i>	Pekerja sepenuh masa <i>Full-time employees</i>	Pekerja sambilan <i>Part-time employees</i>
<b>Perkhidmatan</b> <i>Services</i>	<b>818,311</b>	<b>4,795,721</b>	<b>779,422</b>	<b>3,813,335</b>	<b>202,964</b>
<b>Bekalan elektrik, gas, wap dan pendinginan udara</b> <i>Electricity, gas, steam and air conditioning supply</i>	305	47,972	65	47,779	128
<b>Bekalan air; pembetulan, pengurusan sisa dan aktiviti pemulihan</b> <i>Water supply; sewerage, waste management and remediation activities</i>	784	46,806	454	46,049	303
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	418,569	1,752,677	372,463	1,287,779	92,435
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	54,190	411,273	47,486	358,916	4,871
<b>Penginapan</b> <i>Accommodation</i>	4,377	130,675	3,006	121,963	5,706
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	167,490	891,616	254,364	569,632	67,620
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	8,008	203,017	678	200,558	1,781

Jadual 3: Bilangan Pekerja dalam Sektor Perkhidmatan mengikut Subsektor, 2015 (samb.)

Table 3: Number of Persons Engaged in Services Sector by Sub-sectors, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>			
		Jumlah <i>Total</i>	Pemilik yang bekerja, rakan niaga yang aktif dan pekerja keluarga tidak bergaji <i>Working proprietors, active business partners and unpaid family workers</i>	Pekerja sepenuh masa <i>Full-time employees</i>	Pekerja sambilan <i>Part-time employees</i>
<b>Kewangan</b> <i>Finance</i>	15,945	319,633	1,873	315,921	1,839
<b>Hartanah</b> <i>Real estate</i>	17,447	77,020	1,246	74,122	1,652
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	34,045	314,292	24,433	284,323	5,536
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	18,432	173,692	10,556	159,454	3,682
<b>Pendidikan</b> <i>Education</i>	11,722	134,361	10,121	117,422	6,818
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	14,930	121,088	11,247	107,186	2,655
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	6,683	57,975	7,133	47,728	3,114
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	45,384	113,624	34,297	74,503	4,824

**Jadual 4: Bilangan Pekerja dalam Sektor Perkhidmatan mengikut Subsektor dan Jantina, 2015**

*Table 4: Number of Persons Engaged in Services Sector by Sub-sectors and Sex, 2015*

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>			Pemilik yang bekerja, rakan niaga yang aktif dan pekerja keluarga tidak bergaji <i>Working proprietors, active business partners and unpaid family workers</i>		Pekerja bergaji <i>Paid employees</i>	
		Jumlah <i>Total</i>	Lelaki <i>Male</i>	Perempuan <i>Female</i>	Lelaki <i>Male</i>	Perempuan <i>Female</i>	Lelaki <i>Male</i>	Perempuan <i>Female</i>
<b>Perkhidmatan</b> <i>Services</i>	<b>818,311</b>	<b>4,795,721</b>	<b>2,851,910</b>	<b>1,943,811</b>	<b>511,090</b>	<b>268,332</b>	<b>2,340,820</b>	<b>1,675,479</b>
<b>Bekalan elektrik, gas, wap dan pendinginan udara</b> <i>Electricity, gas, steam and air conditioning supply</i>	305	47,972	39,357	8,615	50	15	39,307	8,600
<b>Bekalan air; pembetulan, pengurusan sisa dan aktiviti pemulihan</b> <i>Water supply; sewerage, waste management and remediation activities</i>	784	46,806	39,395	7,411	362	92	39,033	7,319
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	418,569	1,752,677	1,107,159	645,518	266,410	106,053	840,749	539,465
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	54,190	411,273	318,784	92,489	43,418	4,068	275,366	88,421
<b>Penginapan</b> <i>Accommodation</i>	4,377	130,675	72,892	57,783	2,078	928	70,814	56,855
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	167,490	891,616	474,559	417,057	133,469	120,895	341,090	296,162
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	8,008	203,017	123,211	79,806	593	85	122,618	79,721
<b>Kewangan</b> <i>Finance</i>	15,945	319,633	154,661	164,972	1,634	239	153,027	164,733

Jadual 4: Bilangan Pekerja dalam Sektor Perkhidmatan mengikut Subsektor dan Jantina, 2015 (samb.)

Table 4: Number of Persons Engaged in Services Sector by Sub-sectors and Sex, 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Bilangan pertubuhan <i>Number of establishments</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>			Pemilik yang bekerja, rakan niaga yang aktif dan pekerja keluarga tidak bergaji <i>Working proprietors, active business partners and unpaid family workers</i>		Pekerja bergaji <i>Paid employees</i>	
		Jumlah <i>Total</i>	Lelaki <i>Male</i>	Perempuan <i>Female</i>	Lelaki <i>Male</i>	Perempuan <i>Female</i>	Lelaki <i>Male</i>	Perempuan <i>Female</i>
<b>Hartanah</b> <i>Real estate</i>	17,447	77,020	46,380	30,640	985	261	45,395	30,379
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	34,045	314,292	176,838	137,454	18,906	5,527	157,932	131,927
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	18,432	173,692	118,572	55,120	8,681	1,875	109,891	53,245
<b>Pendidikan</b> <i>Education</i>	11,722	134,361	54,137	80,224	4,181	5,940	49,956	74,284
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	14,930	121,088	37,201	83,887	6,072	5,175	31,129	78,712
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	6,683	57,975	35,904	22,071	5,519	1,614	30,385	20,457
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	45,384	113,624	52,860	60,764	18,732	15,565	34,128	45,199

Jadual 5: Bilangan Pekerja dan Gaji & Upah dalam Sektor Perkhidmatan mengikut Subsektor dan Kategori Kemahiran, 2015

Table 5: Number of Persons Engaged and Salaries & Wages in Services Sector by Sub-sectors and Category of Skills, 2015

Kategori kemahiran <i>Category of skills</i>	Mahir <i>Skilled</i>		Separuh Mahir <i>Semi-skilled</i>		Berkemahiran Rendah <i>Low-skilled</i>	
	Bilangan pekerja <i>Number of persons engaged</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid (RM juta million)</i>	Bilangan pekerja <i>Number of persons engaged</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid (RM juta million)</i>	Bilangan pekerja <i>Number of persons engaged</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid (RM juta million)</i>
<b>Perkhidmatan</b> <i>Services</i>	<b>1,256,531</b>	<b>74,975</b>	<b>1,675,968</b>	<b>39,454</b>	<b>880,836</b>	<b>14,630</b>
<b>Bekalan elektrik, gas, wap dan pendinginan udara</b> <i>Electricity, gas, steam and air conditioning supply</i>	20,142	2,520	22,278	986	5,359	114
<b>Bekalan air; pembersihan, pengurusan sisa dan aktiviti pemulihan</b> <i>Water supply; sewerage, waste management and remediation activities</i>	7,664	479	26,224	633	12,161	194
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	456,970	22,798	605,325	14,442	225,484	4,402
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	72,503	6,181	193,191	5,807	93,222	2,195
<b>Penginapan</b> <i>Accommodation</i>	26,259	1,275	49,767	988	45,937	698
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	69,191	2,165	212,956	3,285	287,485	3,670
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	114,150	9,546	62,742	1,632	23,666	460
<b>Kewangan</b> <i>Finance</i>	137,708	12,884	155,985	3,945	22,228	438

Jadual 5: Bilangan Pekerja dan Gaji & Upah dalam Sektor Perkhidmatan mengikut Subsektor dan Kategori Kemahiran, 2015 (samb.)

Table 5: Number of Persons Engaged and Salaries & Wages in Services Sector by Sub-sectors and Category of Skills, 2015 (cont'd.)

Kategori kemahiran <i>Category of skills</i>	Mahir <i>Skilled</i>		Separuh Mahir <i>Semi-skilled</i>		Berkemahiran Rendah <i>Low-skilled</i>	
	Bilangan pekerja <i>Number of persons engaged</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid (RM juta million)</i>	Bilangan pekerja <i>Number of persons engaged</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid (RM juta million)</i>	Bilangan pekerja <i>Number of persons engaged</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid (RM juta million)</i>
<b>Hartanah</b> <i>Real estate</i>	33,150	1,628	31,732	933	9,240	135
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	133,341	6,818	108,947	2,529	42,035	665
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	33,918	1,634	70,378	1,482	55,158	806
<b>Pendidikan</b> <i>Education</i>	72,764	3,370	30,701	709	13,957	189
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	51,128	2,530	46,723	999	9,335	122
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	12,296	641	20,305	416	15,127	240
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	15,347	507	38,714	667	20,442	301



Jadual 6: Bilangan Pekerja dalam Sektor Perkhidmatan mengikut Subsektor dan Kewarganegaraan, 2015

Table 6: Number of Persons Engaged in Services Sector by Sub-sectors and Citizenship, 2015

Subsektor Sub-sectors	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period		
	Jumlah Total	Warganegara Citizen	Bukan Warganegara Non-citizen
<b>Perkhidmatan</b> Services	<b>4,795,721</b>	<b>4,634,929</b>	<b>160,792</b>
<b>Bekalan elektrik, gas, wap dan pendinginan udara</b> Electricity, gas, steam and air conditioning supply	47,972	45,872	2,100
<b>Bekalan air; pembetulan, pengurusan sisa dan aktiviti pemulihan</b> Water supply; sewerage, waste management and remediation activities	46,806	38,986	7,820
<b>Perdagangan borong &amp; runcit</b> Wholesale & retail trade	1,752,677	1,711,132	41,545
<b>Pengangkutan &amp; penyimpanan</b> Transportation & storage	411,273	401,677	9,596
<b>Penginapan</b> Accommodation	130,675	123,256	7,419
<b>Makanan &amp; minuman</b> Food & beverage	891,616	832,358	59,258
<b>Maklumat &amp; komunikasi</b> Information & communication	203,017	199,715	3,302
<b>Kewangan</b> Finance	319,633	318,159	1,474
<b>Hartanah</b> Real estate	77,020	76,514	506
<b>Profesional, saintifik &amp; teknikal</b> Professional, scientific & technical	314,292	308,795	5,497
<b>Pentadbiran &amp; khidmat sokongan</b> Administrative & support service	173,692	158,159	15,533
<b>Pendidikan</b> Education	134,361	131,629	2,732
<b>Kesihatan &amp; kerja sosial</b> Health & social work	121,088	120,801	287
<b>Kesenian, hiburan &amp; rekreasi</b> Arts, entertainment & recreation	57,975	56,798	1,177
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> Personal services & other activities	113,624	111,078	2,546

Jadual 7: Perangkaan Utama Pertubuhan Milikan Wanita dalam Sektor Perkhidmatan mengikut Subsektor, 2010 dan 2015

Table 7: Principal Statistics of Women-owned Establishment in Services Sector by Sub-sectors, 2010 and 2015

Subsektor <i>Sub-sectors</i>	Tahun <i>Year</i>	Bilangan pertubuhan <i>Number of establishments</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
			(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Perkhidmatan</b> <i>Services</i>	<b>2015</b>	<b>173,536</b>	<b>56,243</b>	<b>26,115</b>	<b>30,128</b>	<b>670,628</b>	<b>10,072</b>	<b>22,768</b>
	2010	116,758	26,776	12,833	13,942	448,812	3,920	8,343
<b>Bekalan elektrik, gas, wap dan pendinginan udara</b> <i>Electricity, gas, steam and air conditioning supply</i>	<b>2015</b>	14	22	13	9	154	3	26
	2010	7	9	5	4	110	2	1
<b>Bekalan air; pembetungan, pengurusan sisa dan aktiviti pemulihan</b> <i>Water supply; sewerage, waste management and remediation activities</i>	<b>2015</b>	53	106	68	38	849	19	46
	2010	53	112	79	33	765	13	51
<b>Perdagangan borong &amp; runcit</b> <i>Wholesale &amp; retail trade</i>	<b>2015</b>	81,877	22,760	8,673	14,087	237,628	4,130	6,220
	2010	34,738	5,908	1,984	3,924	109,183	730	1,127
<b>Pengangkutan &amp; penyimpanan</b> <i>Transportation &amp; storage</i>	<b>2015</b>	3,836	3,201	1,858	1,343	20,688	541	1,299
	2010	2,874	1,885	1,133	752	14,542	254	826
<b>Penginapan</b> <i>Accommodation</i>	<b>2015</b>	560	928	398	530	10,402	186	2,015
	2010	438	891	267	623	8,607	140	1,340
<b>Makanan &amp; minuman</b> <i>Food &amp; beverage</i>	<b>2015</b>	55,396	12,110	6,788	5,321	222,643	1,707	1,284
	2010	53,937	8,786	4,794	3,992	193,391	1,050	716
<b>Maklumat &amp; komunikasi</b> <i>Information &amp; communication</i>	<b>2015</b>	252	344	187	157	2,014	78	85
	2010	184	815	424	391	3,205	97	129
<b>Kewangan</b> <i>Finance</i>	<b>2015</b>	133	30	10	20	439	5	97
	2010	-	-	-	-	-	-	-

Jadual 7: Perangkaan Utama Pertubuhan Milikan Wanita dalam Sektor Perkhidmatan mengikut Subsektor, 2010 dan 2015 (samb.)

Table 7: Principal Statistics of Women-owned Establishment in Services Sector by Sub-sectors, 2010 and 2015 (cont'd.)

Subsektor <i>Sub-sectors</i>	Tahun <i>Year</i>	Bilangan pertubuhan <i>Number of establishments</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
			(RM juta <i>million</i> )	(RM juta <i>million</i> )	(RM juta <i>million</i> )		(RM juta <i>million</i> )	(RM juta <i>million</i> )
<b>Hartanah</b> <i>Real estate</i>	<b>2015</b>	1,068	2,464	1,053	1,412	6,625	222	6,068
	2010	729	387	159	228	2,953	60	2,280
<b>Profesional, saintifik &amp; teknikal</b> <i>Professional, scientific &amp; technical</i>	<b>2015</b>	4,124	4,011	1,572	2,439	32,108	1,024	1,360
	2010	2,800	2,787	1,258	1,529	20,154	472	493
<b>Pentadbiran &amp; khidmat sokongan</b> <i>Administrative &amp; support service</i>	<b>2015</b>	2,541	3,350	2,221	1,129	20,697	441	1,703
	2010	1,513	1,619	1,172	447	14,600	208	235
<b>Pendidikan</b> <i>Education</i>	<b>2015</b>	5,308	1,667	656	1,010	31,547	497	701
	2010	3,226	936	327	609	23,109	306	318
<b>Kesihatan &amp; kerja sosial</b> <i>Health &amp; social work</i>	<b>2015</b>	4,699	2,140	1,065	1,074	25,804	546	990
	2010	3,122	1,094	521	573	17,474	245	336
<b>Kesenian, hiburan &amp; rekreasi</b> <i>Arts, entertainment &amp; recreation</i>	<b>2015</b>	776	283	133	150	3,847	59	120
	2010	742	242	131	111	3,374	43	85
<b>Perkhidmatan persendirian &amp; lain-lain aktiviti</b> <i>Personal services &amp; other activities</i>	<b>2015</b>	12,899	2,828	1,419	1,409	55,183	614	754
	2010	12,395	1,305	578	727	37,345	302	405

Nota:

- i) Tidak termasuk Syarikat Awam Berhad, Syarikat Koperasi, Perbadanan Awam dan Pertubuhan Persendirian yang tidak mencari keuntungan
- ii) Pada tahun 2010, data bagi subsektor kewangan tidak diterbitkan

Note:

- i) Excludes Public Limited Company, Co-operative, Public Corporation and Private Non Profit making organisation
- ii) In 2010, data for finance sub-sector were not published



**LAMPIRAN**

*APPENDIX*

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SEKTOR PERKHIDMATAN  
SERVICES SECTOR

**SEKSYEN D : BEKALAN ELEKTRIK, GAS, WAP DAN PENDINGINAN UDARA**  
*SECTION D : ELECTRICITY, GAS, STEAM AND AIR CONDITIONING SUPPLY*

Bahagian <i>Divison</i>	Kumpulan <i>Group</i>	Keterangan <i>Description</i>
35		<b>Bekalan elektrik, gas, wap dan pendinginan udara</b> <i>Electricity, gas, steam and air conditioning supply</i>
	351	<b>Penjanaan, penghantaran dan pengagihan tenaga elektrik</b> <i>Electric power generation, transmission and distribution</i>
	352	<b>Pembuatan gas; pengagihan bahan api berunsur gas melalui saluran utama</b> <i>Manufacture of gas; distribution of gaseous fuels through mains</i>
	353	<b>Bekalan wap dan pendingin udara</b> <i>Steam and air conditioning supply</i>

**SEKSYEN E : BEKALAN AIR; PEMBETUNGAN, PENGURUSAN SISA DAN AKTIVITI PEMULIHAN**  
*SECTION E : WATER SUPPLY; SEWERAGE, WASTE MANAGEMENT AND REMEDIATION ACTIVITIES*

Bahagian <i>Divison</i>	Kumpulan <i>Group</i>	Keterangan <i>Description</i>
36		<b>Bekalan air; pembetulan, pengurusan sisa dan aktiviti pemulihan</b> <i>Water supply; sewerage, waste management and remediation activities</i>
	360	<b>Penakungan, perawatan dan bekalan air</b> <i>Water collection, treatment and supply</i>
37		<b>Pembetulan</b> <i>Sewerage</i>
	370	<b>Pembetulan</b> <i>Sewerage</i>
38		<b>Pengumpulan sisa</b> <i>Waste collection</i>
	381	<b>Pengumpulan sisa</b> <i>Waste collection</i>
	382	<b>Rawatan dan pelupusan sisa</b> <i>Waste treatment and disposal</i>

**SEKSYEN E : BEKALAN AIR; PEMBETUNGAN, PENGURUSAN SISA DAN AKTIVITI PEMULIHAN**  
**SECTION E : WATER SUPPLY; SEWERAGE, WASTE MANAGEMENT AND REMEDIATION ACTIVITIES**

Bahagian <i>Divison</i>	Kumpulan <i>Group</i>	Keterangan <i>Description</i>
	383	<b>Pemulihan semula bahan</b> <i>Materials recovery</i>
39	390	<b>Aktiviti pemuliharaan dan lain-lain perkhidmatan pengurusan sisa</b> <i>Remediation activities and other waste management services</i>

**SEKSYEN G : PERDAGANGAN BORONG DAN RUNCIT DAN PEMBAIKAN KENDERAAN BERMOTOR DAN MOTOSIKAL**  
**SECTION G : WHOLESALE AND RETAIL TRADE AND REPAIR OF MOTOR VEHICLES AND MOTORCYCLES**

Bahagian <i>Divison</i>	Kumpulan <i>Group</i>	Keterangan <i>Description</i>
47		<b>Perdagangan runcit, kecuali kenderaan bermotor dan motosikal</b> <i>Retail trade, except of motor vehicles and motorcycles</i>
	471	<b>Jualan runcit di stor bukan pengkhususan</b> <i>Retail sale in non-specialized stores</i>
	472	<b>Jualan runcit makanan, minuman dan tembakau di stor pengkhususan</b> <i>Retail sale of food, beverages and tobacco in specialized stores</i>
	473	<b>Jualan runcit bahan api kenderaan di stor pengkhususan</b> <i>Retail sale of automotive fuel in specialized stores</i>
	474	<b>Jualan runcit kelengkapan informasi dan komunikasi di stor pengkhususan</b> <i>Retail sale of information and communications equipment in specialized stores</i>
	475	<b>Jualan runcit lain-lain peralatan isirumah di stor pengkhususan</b> <i>Retail sale of other household equipment in specialized stores</i>
	476	<b>Jualan runcit barangan kesenian dan rekreasi di stor pengkhususan</b> <i>Retail sale of cultural and recreation goods in specialized stores</i>
	477	<b>Jualan runcit barangan lain di stor pengkhususan</b> <i>Retail sale of other goods in specialized stores</i>
	478	<b>Jualan runcit melalui gerai dan pasar</b> <i>Retail sale via stalls and markets</i>
	479	<b>Perdagangan runcit bukan di kedai, gerai atau pasar</b> <i>Retail trade not in stores, stalls or markets</i>



**SEKSYEN H : PENGANGKUTAN DAN PENYIMPANAN**  
*SECTION H : TRANSPORTATION AND STORAGE*

<b>Bahagian</b> <i>Divison</i>	<b>Kumpulan</b> <i>Group</i>	<b>Keterangan</b> <i>Description</i>
<b>49</b>		<b>Pengangkutan darat dan pengangkutan melalui saluran paip</b> <i>Land transport and transport via pipelines</i>
	<b>491</b>	<b>Pengangkutan melalui laluan rel</b> <i>Transport via railways</i>
	<b>492</b>	<b>Pengangkutan darat lain</b> <i>Other land transport</i>
	<b>493</b>	<b>Pengangkutan melalui saluran paip</b> <i>Transport via pipeline</i>
<b>50</b>		<b>Pengangkutan air</b> <i>Water transport</i>
	<b>501</b>	<b>Pengangkutan air laut dan pesisir pantai</b> <i>Sea and coastal water transport</i>
	<b>502</b>	<b>Pengangkutan air pedalaman</b> <i>Inland water transport</i>
<b>51</b>		<b>Pengangkutan udara</b> <i>Air transport</i>
	<b>511</b>	<b>Pengangkutan penumpang udara</b> <i>Passenger air transport</i>
	<b>512</b>	<b>Pengangkutan muatan udara</b> <i>Freight air transport</i>
<b>52</b>		<b>Penggudangan dan aktiviti sokongan untuk pengangkutan</b> <i>Warehousing and support activities for transportation</i>
	<b>521</b>	<b>Penggudangan dan penyimpanan</b> <i>Warehousing and storage</i>
	<b>522</b>	<b>Aktiviti sokongan untuk pengangkutan</b> <i>Support activities for transportation</i>

**SEKSYEN H : PENGANGKUTAN DAN PENYIMPANAN**  
*SECTION H : TRANSPORTATION AND STORAGE*

<b>Bahagian</b> <i>Divison</i>	<b>Kumpulan</b> <i>Group</i>	<b>Keterangan</b> <i>Description</i>
<b>53</b>		<b>Perkhidmatan pos dan kurier</b> <i>Postal and courier activities</i>
	<b>531</b>	<b>Aktiviti pos</b> <i>Postal activities</i>
	<b>532</b>	<b>Aktiviti kurier</b> <i>Courier activities</i>

**SEKSYEN I : PENGINAPAN DAN AKTIVITI PERKHIDMATAN MAKANAN DAN MINUMAN**  
*SECTION I : ACCOMMODATION AND FOOD SERVICE ACTIVITIES*

<b>Bahagian</b> <i>Divison</i>	<b>Kumpulan</b> <i>Group</i>	<b>Keterangan</b> <i>Description</i>
<b>55</b>		<b>Penginapan</b> <i>Accommodation</i>
	<b>551</b>	<b>Aktiviti penginapan jangka masa pendek</b> <i>Short term accommodation activities</i>
	<b>552</b>	<b>Tapak perkhemahan, taman kenderaan rekreasi dan taman treler</b> <i>Camping grounds, recreational vehicle parks and trailer parks</i>
<b>56</b>		<b>Aktiviti perkhidmatan makanan dan minuman</b> <i>Food and beverage service activities</i>
	<b>561</b>	<b>Restoran dan aktiviti perkhidmatan makanan bergerak</b> <i>Restaurants and mobile food service activities</i>
	<b>562</b>	<b>Katering dan aktiviti perkhidmatan makanan lain</b> <i>Event catering and other food service activities</i>
	<b>563</b>	<b>Aktiviti perkhidmatan minuman</b> <i>Beverage serving activities</i>

**SEKSYEN J : MAKLUMAT DAN KOMUNIKASI**  
**SECTION J : INFORMATION AND COMMUNICATION**

<b>Bahagian</b> <i>Divison</i>	<b>Kumpulan</b> <i>Group</i>	<b>Keterangan</b> <i>Description</i>
<b>58</b>		<b>Aktiviti Penerbitan</b> <i>Publishing activities</i>
	<b>581</b>	<b>Aktiviti penerbitan buku, terbitan berkala dan penerbitan lain</b> <i>Publishing of books, periodicals and other publishing activities</i>
	<b>582</b>	<b>Penerbitan perisian</b> <i>Software publishing</i>
<b>59</b>		<b>Aktiviti penerbitan wayang gambar, video dan program televisyen, rakaman bunti dan penerbitan muzik</b> <i>Motion picture, video and television programme programme production, sound recording and music publishing activities</i>
	<b>591</b>	<b>Aktiviti wayang gambar, video dan program televisyen</b> <i>Motion picture, video and television programme activities</i>
<b>60</b>		<b>Aktiviti pemrograman dan penyiaran</b> <i>Programming and broadcasting activities</i>
	<b>601</b>	<b>Penyiaran radio</b> <i>Radio broadcasting</i>
	<b>602</b>	<b>Aktiviti pemrograman dan penyiaran televisyen</b> <i>Television programming and broadcasting activities</i>
<b>61</b>		<b>Telekomunikasi</b> <i>Telecommunications</i>
	<b>611</b>	<b>Aktiviti komunikasi berwayar</b> <i>Wired telecommunications activities</i>
	<b>612</b>	<b>Aktiviti telekomunikasi tanpa wayar</b> <i>Wireless telecommunications activities</i>
	<b>613</b>	<b>Aktiviti telekomunikasi satelit</b> <i>Satellite telecommunications activities</i>
	<b>619</b>	<b>Aktiviti telekomunikasi lain</b> <i>Other telecommunications activities</i>

**SEKSYEN J : MAKLUMAT DAN KOMUNIKASI**  
**SECTION J : INFORMATION AND COMMUNICATION**

<b>Bahagian</b> <i>Divison</i>	<b>Kumpulan</b> <i>Group</i>	<b>Keterangan</b> <i>Description</i>
<b>62</b>		<b>Pengaturcaraan komputer, perundingan dan aktiviti yang berkaitan</b> <i>Computer programming, consultancy and related activities</i>
	<b>620</b>	<b>Pengaturcaraan komputer, perundingan dan aktiviti berkaitan</b> <i>Computer programming, consultancy and related activities</i>
<b>63</b>		<b>Aktiviti perkhidmatan maklumat</b> <i>Information service activities</i>
	<b>631</b>	<b>Aktiviti prosesan data, <i>hosting</i> dan aktiviti lain yang berkaitan; web portal</b> <i>Data processing, hosting and related activities; web portals</i>
	<b>639</b>	<b>Aktiviti perkhidmatan maklumat lain</b> <i>Other information service activities</i>

**SEKSYEN K : AKTIVITI KEWANGAN DAN INSURANS/TAKAFUL**  
**SECTION K : FINANCE AND INSURANCE/TAKAFUL ACTIVITIES**

<b>Bahagian</b> <i>Divison</i>	<b>Kumpulan</b> <i>Group</i>	<b>Keterangan</b> <i>Description</i>
<b>64</b>		<b>Aktiviti perkhidmatan kewangan, kecuali insurans/takaful dan tabungan pencen</b> <i>Financial service activities, except insurance/takaful and pension funding</i>
	<b>641</b>	<b>Perantaraan kewangan</b> <i>Monetary intermediation</i>
	<b>642</b>	<b>Aktiviti syarikat pemegang</b> <i>Activities of holding companies</i>
	<b>643</b>	<b>Amanah, tabung dan entiti kewangan seumpamanya</b> <i>Trusts, funds and similar financial entities</i>
	<b>649</b>	<b>Aktiviti perkhidmatan kewangan lain, kecuali insurans/takaful dan aktiviti tabungan pencen</b> <i>Other financial service activities, except insurance and pension funding activities</i>

**SEKSYEN K : AKTIVITI KEWANGAN DAN INSURANS/TAKAFUL**  
**SECTION K : FINANCE AND INSURANCE/TAKAFUL ACTIVITIES**

Bahagian <i>Divison</i>	Kumpulan <i>Group</i>	Keterangan <i>Description</i>
65		<b>Insurans/takaful, insurans/takaful semula dan tabungan pencen, kecuali keselamatan sosial berwajib</b> <i>Insurance/takaful, reinsurance/retakaful and pension funding, except compulsory social security</i>
	651	<b>Insurans/Takaful</b> <i>Insurance</i>
	652	<b>Insurans/Takaful Semula</b> <i>Reinsurance</i>
	653	<b>Tabungan pencen dan tabungan hemat</b> <i>Pension funding</i>
66		<b>Aktiviti sokongan kepada perkhidmatan kewangan dan aktiviti insurans/takaful</b> <i>Activities auxiliary to financial service and insurance/takaful activities</i>
	661	<b>Aktiviti sokongan kepada aktiviti perkhidmatan kewangan, kecuali insurans/takaful dan tabungan pencen</b> <i>Activities auxiliary to financial service activities, except insurance and pension funding</i>
	662	<b>Aktiviti sokongan kepada insurans/takaful dan tabungan pencen</b> <i>Activities auxiliary to insurance and pension funding</i>
	663	<b>Aktiviti pengurusan tabung</b> <i>Fund management activities</i>

**SEKSYEN L : AKTIVITI HARTANAH**  
**SECTION L : REAL ESTATE ACTIVITIES**

Bahagian <i>Divison</i>	Kumpulan <i>Group</i>	Keterangan <i>Description</i>
68		<b>Aktiviti hartanah</b> <i>Real estate activities</i>
	681	<b>Aktiviti hartanah bagi harta milikan sendiri atau pajakan</b> <i>Real estate activities with own or leased property</i>
	682	<b>Aktiviti hartanah atas dasar bayaran atau kontrak</b> <i>Real estate activities on a fee or contract basis</i>

**SEKSYEN M : AKTIVITI PROFESIONAL, SAINTIFIK DAN TEKNIKAL**  
**SECTION M : PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES**

<b>Bahagian</b> <i>Divison</i>	<b>Kumpulan</b> <i>Group</i>	<b>Keterangan</b> <i>Description</i>
<b>69</b>		<b>Aktiviti guaman dan perakaunan</b> <i>Legal and accounting activities</i>
	<b>691</b>	<b>Aktiviti guaman</b> <i>Legal activities</i>
	<b>692</b>	<b>Aktiviti perakaunan, simpan kira dan audit; perundingan percukaian</b> <i>Accounting, bookkeeping and auditing activities; tax consultancy</i>
<b>70</b>		<b>Aktiviti ibu pejabat; aktiviti perundingan pengurusan</b> <i>Activities of head offices; management consultancy activities</i>
	<b>701</b>	<b>Aktiviti ibu pejabat</b> <i>Activities of head offices</i>
	<b>702</b>	<b>Aktiviti perundingan pengurusan</b> <i>Management consultancy activities</i>
<b>71</b>		<b>Aktiviti arkitek dan kejuruteraan; ujian teknikal dan analisis</b> <i>Architectural and engineering activities; technical testing and analysis</i>
	<b>711</b>	<b>Aktiviti arkitek dan kejuruteraan dan perundingan teknikal yang berkaitan</b> <i>Architectural and engineering activities and related technical consultancy</i>
	<b>712</b>	<b>Ujian teknikal dan analisis</b> <i>Technical testing and analysis</i>
<b>72</b>		<b>Penyelidikan dan pembangunan saintifik</b> <i>Scientific research and development</i>
	<b>721</b>	<b>Penyelidikan dan pembangunan eksperimen sains semula jadi dan kejuruteraan</b> <i>Research and experimental development on natural sciences and engineering</i>
	<b>722</b>	<b>Pembangunan penyelidikan dan eksperimen sains sosial dan kemanusiaan</b> <i>Research and experimental development on social sciences and humanities</i>
<b>73</b>		<b>Pengiklanan dan penyelidikan pasaran</b> <i>Advertising and market research</i>
	<b>731</b>	<b>Pengiklanan</b> <i>Advertising</i>

**SEKSYEN M : AKTIVITI PROFESIONAL, SAINTIFIK DAN TEKNIKAL**  
**SECTION M : PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES**

Bahagian <i>Divison</i>	Kumpulan <i>Group</i>	Keterangan <i>Description</i>
	732	<b>Penyelidikan pasaran dan tinjauan pendapat umum</b> <i>Market research and public opinion polling</i>
74		<b>Perkhidmatan profesional, saintifik dan teknikal lain</b> <i>Other professional, scientific and technical activities</i>
	741	<b>Aktiviti mereka bentuk khusus</b> <i>Specialized design activities</i>
	742	<b>Aktiviti fotografi</b> <i>Photographic activities</i>
	749	<b>Aktiviti profesional, saintifik dan teknikal lain</b> <i>Other professional, scientific and technical activities n.e.c.</i>
75		<b>Aktiviti veterinar</b> <i>Veterinary activities</i>
	750	<b>Aktiviti veterinar</b> <i>Veterinary activities</i>

**SEKSYEN N : AKTIVITI PENTADBIRAN DAN KHIDMAT SOKONGAN**  
**SECTION N : ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES**

Bahagian <i>Divison</i>	Kumpulan <i>Group</i>	Keterangan <i>Description</i>
77		<b>Aktiviti sewaan dan pajakan</b> <i>Rental and leasing activities</i>
	771	<b>Penyewaan dan pemajakan kenderaan bermotor</b> <i>Renting and leasing of motor vehicles</i>
	772	<b>Penyewaan dan pemajakan barang persendirian dan isi rumah</b> <i>Renting and leasing of personal and household goods</i>
	773	<b>Penyewaan dan pemajakan mesin, kelengkapan dan barang ketara lain</b> <i>Renting and leasing of other machinery, equipment and tangible goods</i>
	774	<b>Pemajakan harta intelektual dan produk seumpamanya, kecuali kerja berhakcipta</b> <i>Leasing of intellectual property and similar products, except copyrighted works</i>



**SEKSYEN N : AKTIVITI PENTADBIRAN DAN KHIDMAT SOKONGAN**  
**SECTION N : ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES**

<b>Bahagian</b> <i>Divison</i>	<b>Kumpulan</b> <i>Group</i>	<b>Keterangan</b> <i>Description</i>
<b>78</b>		<b>Aktiviti pekerjaan</b> <i>Employment activities</i>
	<b>781</b>	<b>Aktiviti agensi penempatan pekerjaan</b> <i>Activities of employment placement agencies</i>
	<b>782</b>	<b>Aktiviti agensi pekerjaan sementara</b> <i>Temporary employment agency activities</i>
	<b>783</b>	<b>Penyediaan sumber manusia lain</b> <i>Other human resources provision</i>
<b>79</b>		<b>Agensi pengembaraan, operator pelancongan, khidmat penempahan dan aktiviti berkaitan</b> <i>Travel agency, tour operator, reservation service and related activities</i>
	<b>791</b>	<b>Aktiviti agensi pengembaraan dan operator pelancongan</b> <i>Travel agency and tour operator activities</i>
	<b>799</b>	<b>Aktiviti khidmat penempahan lain dan aktiviti berkaitan</b> <i>Other reservation service and related activities</i>
<b>80</b>		<b>Aktiviti keselamatan dan penyiasatan</b> <i>Security and investigation activities</i>
	<b>801</b>	<b>Aktiviti keselamatan persendirian</b> <i>Private security activities</i>
	<b>802</b>	<b>Aktiviti perkhidmatan sistem keselamatan</b> <i>Security systems service activities</i>
	<b>803</b>	<b>Aktiviti penyiasatan</b> <i>Investigation activities</i>
<b>81</b>		<b>Aktiviti perkhidmatan bangunan dan lanskap</b> <i>Services to buildings and landscape activities</i>
	<b>811</b>	<b>Aktiviti sokongan gabungan pelbagai kemudahan</b> <i>Combined facilities support activities</i>
	<b>812</b>	<b>Aktiviti pembersihan</b> <i>Cleaning activities</i>
	<b>813</b>	<b>Aktiviti perkhidmatan penjagaan dan penyelenggaraan lanskap</b> <i>Landscape care and maintenance service activities</i>

**SEKSYEN N : AKTIVITI PENTADBIRAN DAN KHIDMAT SOKONGAN**  
**SECTION N : ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES**

Bahagian <i>Divison</i>	Kumpulan <i>Group</i>	Keterangan <i>Description</i>
82		<b>Aktiviti pengurusan pejabat, sokongan pejabat dan sokongan perniagaan lain</b> <i>Office administrative, office support and other business support activities</i>
	821	<b>Aktiviti pengurusan dan sokongan pejabat</b> <i>Office administrative and support activities</i>
	822	<b>Aktiviti pusat panggilan</b> <i>Activities of call centres</i>
	823	<b>Pengurusan konvesyen dan pameran perdagangan</b> <i>Organisation of conventions and trade shows</i>
	829	<b>Aktiviti perkhidmatan sokongan perniagaan t.t.t.l.</b> <i>Business support service activities n.e.c</i>

**SEKSYEN P : PENDIDIKAN**  
**SECTION P : EDUCATION**

Bahagian <i>Divison</i>	Kumpulan <i>Group</i>	Keterangan <i>Description</i>
85		<b>Pendidikan</b> <i>Education</i>
	851	<b>Pendidikan pra-sekolah dan pendidikan rendah</b> <i>Pre-primary and primary education</i>
	852	<b>Pendidikan menengah</b> <i>Secondary education</i>
	853	<b>Pendidikan tinggi</b> <i>Higher education</i>
	854	<b>Pendidikan lain</b> <i>Other education</i>
	855	<b>Perkhidmatan sokongan pendidikan</b> <i>Educational support activities</i>

**SEKSYEN Q : AKTIVITI KESIHATAN KEMANUSIAAN DAN KERJA SOSIAL**  
**SECTION Q : HUMAN HEALTH AND SOCIAL WORK ACTIVITIES**

<b>BAHAGIAN</b> <i>Divison</i>	<b>Kumpulan</b> <i>Group</i>	<b>Keterangan</b> <i>Description</i>
<b>86</b>		<b>Aktiviti kesihatan kemanusiaan</b> <i>Human health activities</i>
	<b>861</b>	<b>Aktiviti hospital</b> <i>Hospital activities</i>
	<b>862</b>	<b>Aktiviti amalan perubatan dan pergigian</b> <i>Medical and dental practice activities</i>
	<b>869</b>	<b>Aktiviti kesihatan kemanusiaan lain</b> <i>Other human health activities</i>
<b>87</b>		<b>Aktiviti rumah penjagaan</b> <i>Residential care activities</i>
	<b>871</b>	<b>Kemudahan rumah perawatan</b> <i>Residential nursing care facilities</i>
	<b>872</b>	<b>Aktiviti rumah penjagaan untuk orang terencat akal, kesihatan mental dan penyalahgunaan bahan kimia</b> <i>Residential care activities for mental retardation, mental health and substance abuse</i>
	<b>873</b>	<b>Aktiviti rumah penjagaan untuk orang tua dan orang kurang upaya</b> <i>Residential care activities for the elderly and disabled</i>
	<b>879</b>	<b>Aktiviti rumah penjagaan lain</b> <i>Other residential care activities</i>
<b>88</b>		<b>Aktiviti kerja sosial tanpa penginapan</b> <i>Social work activities without accomodation</i>
	<b>881</b>	<b>Aktiviti kerja sosial tanpa penginapan untuk orang tua dan orang kurang upaya</b> <i>Social work activities without accommodation for the elderly and disabled</i>
	<b>889</b>	<b>Aktiviti kerja sosial lain tanpa penginapan t.t.t.l.</b> <i>Other social work activities without accommodation n.e.c.</i>

**SEKSYEN R : KESENIAN , HIBURAN DAN REKREASI**  
**SECTION R : ARTS , ENTERTAINMENT AND RECREATION**

<b>BAHAGIAN</b> <i>Divison</i>	<b>Kumpulan</b> <i>Group</i>	<b>Keterangan</b> <i>Description</i>
<b>90</b>		<b>Aktiviti kesenian, hiburan dan kreatif</b> <i>Creative, arts and entertainment activities</i>
	<b>900</b>	<b>Aktiviti kesenian, hiburan dan kreatif</b> <i>Creative, arts and entertainment activities</i>
<b>91</b>		<b>Aktiviti perpustakaan, arkib, muzium dan kebudayaan lain</b> <i>Libraries, archives, museums and other cultural activities</i>
	<b>910</b>	<b>Aktiviti perpustakaan, arkib, muzium dan kebudayaan lain</b> <i>Libraries, archives, museums and other cultural activities</i>
<b>92</b>		<b>Aktiviti perjudian dan pertaruhan</b> <i>Gambling and betting activities</i>
	<b>920</b>	<b>Aktiviti perjudian dan pertaruhan</b> <i>Gambling and betting activities</i>
<b>93</b>		<b>Aktiviti sukan dan aktiviti hiburan dan rekreasi</b> <i>Sports activities and amusement and recreation activities</i>
	<b>931</b>	<b>Aktiviti sukan</b> <i>Sports activities</i>
	<b>932</b>	<b>Aktiviti hiburan dan rekreasi lain</b> <i>Other amusement and recreation activities</i>

**SEKSYEN S : AKTIVITI PERKHIDMATAN LAIN**  
**SECTION S : OTHER SERVICE ACTIVITIES**

<b>BAHAGIAN</b> <i>Divison</i>	<b>Kumpulan</b> <i>Group</i>	<b>Keterangan</b> <i>Description</i>
<b>94</b>		<b>Aktiviti keahlian organisasi</b> <i>Activities of membership organisations</i>
	<b>941</b>	<b>Aktiviti organisasi keahlian perniagaan, majikan dan profesional</b> <i>Activities of business, employers and professional membership organizations</i>
	<b>942</b>	<b>Aktiviti kesatuan buruh</b> <i>Activities of trade unions</i>
	<b>949</b>	<b>Aktiviti keahlian organisasi lain</b> <i>Activities of other membership organizations</i>

**SEKSYEN S : AKTIVITI PERKHIDMATAN LAIN**  
**SECTION S : OTHER SERVICE ACTIVITIES**

<b>BAHAGIAN</b> <i>Divison</i>	<b>Kumpulan</b> <i>Group</i>	<b>Keterangan</b> <i>Description</i>
<b>95</b>		<b>Pembaikan komputer dan barangan persendirian dan isi rumah</b> <i>Repair of computers and personal and household goods</i>
	<b>951</b>	<b>Pembaikan komputer dan peralatan komunikasi</b> <i>Repair of computers and communication equipment</i>
	<b>952</b>	<b>Pembaikan barangan persendirian dan isi rumah</b> <i>Repair of personal and household goods</i>
<b>96</b>		<b>Aktiviti perkhidmatan persendirian lain</b> <i>Other personal service activities</i>
	<b>960</b>	<b>Aktiviti berkaitan perkhidmatan persendirian lain</b> <i>Other personal service activities</i>

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